

MHSOAC INCUBATOR SYSTEMS ANALYSIS PROJECT

30 JULY 2020

Presentation for MHSOAC Innovation Subcommittee Meeting



10 Milk Street, Suite 1010, Boston, MA 02108

PROJECT BACKGROUND AND OBJECTIVES

MHSOAC has engaged Social Finance to develop recommendations and tools for furthering the mission and effectiveness of its Innovation Incubator

Background

- The Mental Health Services Oversight and Accountability Commission's (MHSOAC) Innovation Incubator is working with multi-county collaboratives to **develop new and stronger systems to support mental health.**
- MHSOAC would like to strengthen statewide capacity for continuous improvement—attempting to disseminate tools and knowledge that would reach a wider array of counties (which may not yet be involved in the Incubator's work); to support practice transformation at scale; and to form a clearer mutual understanding between California mental health stakeholder of innovation and continuous improvement.

Objectives

- 1. To assess learnings across the Innovation Incubator's projects, to more clearly define the role of continuous improvement and innovation, to understand the value of multi-county collaboratives in supporting change at the community scale, and to identify common barriers experienced by counties in pursuing system-level improvements.
- 2. To distill and refine those learnings into a pragmatic **continuous improvement framework** that counties can use to improve outcomes, including through MHSA Innovation projects.
- 3. To **inform and guide changes** within MHSOAC and its state agency partners for continuous improvement and innovation in community mental health services.



• SUMMARY OF PROJECT PHASES AND KEY DELIVERABLES We will conduct the project in three phases, working in close coordination with Commission staff



Understand the key barriers that counties face when implementing innovation programs and aggregate policy and practice recommendations Develop a **toolkit** with resources for counties and the Commission to overcome the barriers identified during Phase I and increase program impact Develop a roadmap and recommendations for MHSOAC functions and activities to support continuous improvement and innovation

Deliverable(s)

Dbjective

- Detailed Project Workplan
- Barriers Summary and Acceleration Agenda

- Case Studies, Continuous Improvement Framework, and Toolkit
- Innovation Action Plan



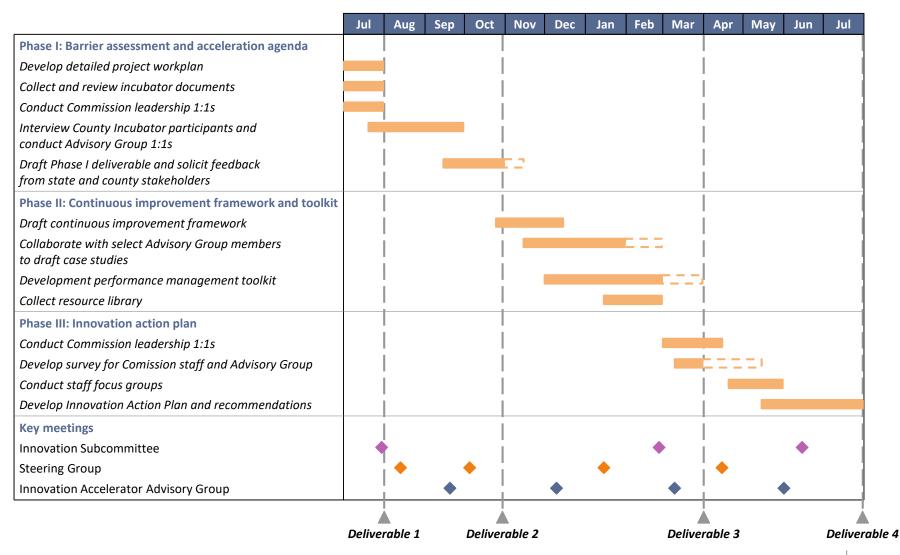
PROJECT MANAGEMENT

We will work in close coordination with commission staff throughout the course of the project

	Role	Participants	Meeting Cadence
Commission Innovation Subcommittee	Guide the overall project and participate in developing recommendations for how the Commission can support the development of stronger county Innovation plans	Commissioner Itai DanovitchCommissioner John Boyd	Three times over course of project
Project Steering Group	Provide overall project guidance, scope adjustments, and coordinate with Commission's other strategic initiatives	 MHSOAC Toby Ewing Jim Mayer Sharmil Shah Social Finance Jeff Shumway Jake Segal 	/ Quarterly
Innovation Accelerator Advisory Group	Co-create and refine the project's core deliverables and disseminate key learnings (see draft charter in Appendix A)	 4-6 county leaders 3-4 engaged state partners 2-3 community members 2 members of the Commission 	Four times over course of project
Project Working Group	Facilitate project processes and outreach, discuss and iterate on findings and outputs, and troubleshoot as issues arise	MHSOAC • Jim Mayer • Sharmil Shah • Trisha Duchaine • Social Finance • Jake Segal • Kyle Doran • Emily McKel • Annie Jense	•
Project Sub- contractors	 (i) A former county health director to support engagement with county leaders (ii) Individuals with lived experience who can support community engagement 	• TBD (In progress)	As needed



OVERVIEW: PROJECT TIMELINE AND ACTIVITIES Expected project duration is one year, ending in July 2021





DELIVERABLE I: DETAILED PROJECT WORKPLAN The first Deliverable for the project is a detailed project workplan

• This workplan includes a project summary, timeline, detailed activities for each project phase, and other important project management information (e.g., Advisory Board Charter)

SUMMARY OF PHASES AND KEY DELIVERABLES We will conduct the project in three phases, working in close coordination with Commission staff	PROJECT TIMELINE AND ACTIVITIES Expected project duration is one year, ending in July 2021 All Are for the former and the second seco	PHASE I: BARRIER ASSESSMENT AND ACCELERATION AGENDA First, we will conduct a document review to develop an initial list of barriers and themes to explore in subsequent activities
Phase I Phase II Phase II Barrier Assessment and Acceleration Agenda Jane 2020 - October 2020 Continuous Ingerventent Formework and Stock Foremarker 2020 - October 2020 - Adv 2021 Insertation Action Flat Month 2021 - Adv 2021	The other for sensitivity of the other sensiti	Phase I Activities Activity Details Document List Devine activities * Target timing: -2 avects (July 2020) Documents to be reviewed include:
Understand to keep barries and Device a standing table ratio resources Devices a needing and to borection programs and to borecast the barries aggregate participation and provide the barries recommendations increase program impact increase program impact	Here informance operations for the field of the second secon	Colles and reverse
Ostalled project workplan Case Studies, Cestinucon Impovement Francuck and Innovation Action Plan Yolka	Developmenta Constance and an Advany Torug Developmenta The Advany Torug Developmenta The Advany Torug The Advance of the Advanger of the Advance of the Adv	be good candidate to interview or gords in subsequent activities" • Our document review all allow us to seed an • our document review all allow us to seed an • outperpendition of the section of the section of the • outperpendition of the section of the section of the • outperpendition of the section of the section of the • outperpendition of the section of the section of the • outperpendition of the section of the section of the section of the • outperpendition of the section of th
	Deriménte : Deriménte > Derimé	

- The contours of the project may shift as we continue to learn; we will remain adaptable to changing context and better information, and will adjust the workplan as needed
- We look forward to working closely with the Commission and contributing to driving forward the impact of the Innovation Incubator
- The primary points of contact for this project are Jake Segal (<u>isegal@socialfinance.org</u>) and Jim Mayer (<u>jim.mayer@mhsoac.ca.gov</u>)





For recommendations and/or questions, please reach out to

Jake Segal at jsegal@socialfinance.org

