

Commission Results

Results Framework

FUNCTION	RESULT	PROCESS AND RESULT MEASURES	METHOD
Engage diverse communities	Commission and partners embrace multiple perspectives on mental health needs and disparities to make informed decisions	# of community forums/ events held or attended, by target population and location	Outreach Log
		Diversity of the Commission: % of Commissioners who reflect targeted populations (consumers, other underrepresented population)	Commission roster
		% of targeted entities (commissioners, staff, counties, partners) who feel that MHSOAC is making decisions based on the needs of diverse communities	Annual Survey
Shape policy	Commission identifies priorities, and standards and supports effective policies and practices	Number of MHSOAC policy projects, programs or strategies being implemented ("active project list")	Log
		% of targeted entities (commissioners, staff, counties, partners) who feel they know what MHSOAC's agenda/ priorities are	Annual Survey
		# of policies, procedures, or standards identified as needing clarification	Log
		# of trainings given to improve adherence to policies, procedures or standards	Log
		# of targeted policies, procedures or standards that have improved adherence	Log
Conduct oversight	Commission promotes transparency and accountability for finances, services, and outcomes	# of web hits on the Transparency Suite	Analytics
		# of corrective actions taken based on Transparency Suite data	Log
		# site visits to monitor oversight / measure shared learning	Log
		% of annual fiscal reports received	Log
		% of funds expended	Log
		# of "county amends" to county programs (including budget changes)	Log
		% of compliance reports received (regulatory and non-regulatory)	Log
		# of compliance reports sent (regulatory and non-regulatory)	Log
		% of quarterly compliance reports needing corrective action	Log
		% counties complying with PEI evaluation requirements	Log
		% of counties effectively utilizing MHSOAC funds	Transp. Suite
		% of targeted entities (commissioners, staff, counties, partners) who feel that MHSOAC is effectively assuring oversight, transparency and accountability	Annual Survey
Drive systems improvement	Commission supports system improvement through policy, research, technical assistance, facilitation, and incentives	# of policies/legislation developed	Log
		# of policies adopted by Commission	Log
		# of policies adopted by legislation	Log
		# of policies implemented, by budget allocated	Log
		#/ % counties receiving TA during implementation	Technical Assistance "Ticket" tracker
		#/% of counties using INN toolkit	Log
		% of programs (counties?) utilizing funds to target youth/TAY	Log
		# meetings with SMEs (clarify)	Log

FUNCTION	RESULT	PROCESS AND RESULT MEASURES	METHOD
		% of counties who feel supported by MHSOAC to effectively implement their work	Annual Survey
		# of positive outcomes reported from counties	Desk review
		# of new county programs created, by targeted population	
		% of targeted entities (commissioners, staff, counties, partners) who feel that MHSOAC is effectively facilitating and incentivizing systems improvement and client outcomes	Annual Survey
Monitor and evaluate	Metrics are established to support outcomes for system improvements	Metrics for MHSOAC from the Results Framework are finalized	Results Scorecard
		Results scorecard is updated quarterly	Results Scorecard
		# of staff reviews of Scorecard data per quarter	Log
		# of actions taken as a results of Results Scorecard	Log
	Effective practices are identified (and shared)	# of projects deemed effective and worthy of replication	Log
		# of communications to partners that identify and share lessons learned	Log
Communicate!	Policy makers and the public are aware of mental health needs, opportunities, and systems change efforts and results	# of communication efforts / products	Log
		% of targeted entities (commissioners, staff, counties, partners) who recall receiving information from MHSOAC about mental health needs, opportunities, and systems change efforts and results	Annual Survey

Partner Results *(measures pending)*

	RESULT	MEASURE	METHOD
The public sector effectively addresses mental health	Counties continuously improve access, quality, and client outcomes	# of calls to county access lines	
		Increased penetration rate for publicly-funded MH benefits	
		# of programs with demonstrated positive client outcomes	Transparency Suite
		# of counties who have created learning communities (Triage and non-Triage counties)	Log
		% of counties whose learning communities are actively driving change	Survey
		\$ allocated in LCs, per county	Log
		% of collaborative that identified goals reached	Survey
The public sector effectively addresses mental health	Integrated approaches are used to address MH across sectors (i.e., education, criminal justice, housing, child welfare)		
	Effective strategies are scaled up across the state	# of programs that are replicated across multiple counties	Transparency Suite
	Policy, funding, and regulatory barriers are addressed		
The private sector supports mental health	Commercial or private sector insurers provide consumers with appropriate access to effective mental health care		
	Employer standards & policies support mental health		
The population supports mental health	The public supports mental health as an essential part of overall health and wellbeing		

Population Results (measures pending)

	RESULT	MEASURE	METHOD
California's population is better off	Reduced stigma related to mental health	Increased penetration rate for publicly funded MH benefits	DHCS
		Increased penetration rate for privately funded MH benefits	
	Everybody who needs care gets care when and where they need it	Increased penetration rate for publicly funded MH benefits	DHCS
		Increased penetration rate for privately funded MH benefits	
	Reduced prevalence and disparity in 7 negative outcomes:	Children removed from their home <ul style="list-style-type: none"> Overall By disproportionately affected populations 	UC BERKELEY, California Child Welfare Indicators Project
		School failure <ul style="list-style-type: none"> Overall By disproportionately affected populations 	CDE, DATAQUEST
		Unemployment <ul style="list-style-type: none"> Overall By disproportionately affected populations 	EDD
		Criminal justice involvement <ul style="list-style-type: none"> Overall By disproportionately affected populations 	CA ATTORNEY GENERALS OFFICE
		Homelessness <ul style="list-style-type: none"> Overall By disproportionately affected populations 	TBD
		Prolonged suffering <ul style="list-style-type: none"> Overall By disproportionately affected populations 	TBD
Suicide <ul style="list-style-type: none"> Overall By disproportionately affected populations 		CDPH – COUNTY HEALTH STATUS PROFILES	
Wellbeing for All Californians	Increased wellbeing for all	% of California residents with strong life satisfaction	Cantril Ladder of life satisfaction