

PRIORITIES AND OBJECTIVES FOR 2020-2023

Advance a Shared Vision

Strategic Goal 1: The Commission will advance a shared vision for reducing the consequences of mental health needs and improving wellbeing – and promote the strategies, capacities and commitment required to realize that vision.

- 1a. Promote school mental health as a prime opportunity to reach and serve at-risk children, families, and neighborhoods.
- 1b. Develop and advance a strategy for aligning public and private resources and actions toward the prevention and early intervention of mental health needs.
- 1c. Establish and promote the adoption of voluntary standards for the workplace to reduce stigma, increase awareness, and guide strategies to support mental health and wellness.

Advance Data, Analytics and Opportunities to Improve Results

Strategic Goal 2: The Commission will advance data and analysis that will better describe desired outcomes; how resources and programs are attempting to improve those outcomes; and, elevate opportunities to transform and connect programs to improve results.

- 2a. Further develop the Transparency Suite at mhsoac.ca.gov to capture more detailed information that is easier to find and interpret.
- 2b. Refine the Commission's management of county-level information to better inform decision-making by state and county policymakers and administrators.
- 2c. Further develop the Commission's capacity to aggregate and integrate cross-system data, including data regarding health and mental health, education, employment, and criminal justice to assess system performance and identify opportunities for improvement.

Catalyze Improvement in Policy and Practice

Strategic Goal 3: The Commission will catalyze improvement in state policy and community practice by (1) providing information and expertise; (2) facilitating networks and collaboratives; and, (3) identifying additional opportunities for continuous improvement and transformational change.

- 3a. Support and evaluate multi-county collaboratives striving to improve data analysis, the transfer of knowledge, and the management capacity required to improve results.
- 3b. Support implementation of Striving for Zero, the State's suicide prevention plan for 2020-25.
- 3c. Support youth-led efforts to advance and expand practices for consumer-led and consumer-centric services and expand access to youth-focused services.



VISION
FOR TRANSFORMATIONAL CHANGE

2020-2023
STRATEGIC PLAN

THE COMMISSION'S MISSION

The Commission works through partnerships to catalyze transformational changes across service systems so that everyone who needs mental health care has access to and receives effective and culturally competent care.

OUR CORE PRINCIPLES

- Wellness and Recovery
- Client-Consumer and Family-Driven
- Community Collaboration
- Cultural Competency
- Integrated Service Delivery

THE PROMISE

The Mental Health Services Act was crafted to support transformational change in mental health care and the Mental Health Services Oversight and Accountability Commission was given the authority and responsibility to drive that change. The Act seeks to end the rationing of care and prioritizes prevention and early intervention to reduce seven negative outcomes: suicide, incarceration, school failure, unemployment, prolonged suffering, homelessness and the removal of children from their home.

TRANSFORMATIONAL CHANGE DEFINED

Transformational change fundamentally restructures organizational operations and cultures, policy frameworks, funding streams, programs and interventions to accelerate the pace and scale of improvements. Transformational change strategies produce exponential rather than incremental improvements. Transformed systems are adaptive, learning and sustainable.

Five functions of the Commission to enact transitional change

- 1) Oversight and accountability provide transparency on funding, services, and outcomes.
- 2) Program review and data collection assess gaps and identifies opportunities to support system-scale improvements.
- 3) Policy projects elevate and integrate research findings, experiential knowledge, and the wisdom of those with lived experience to articulate changes needed in systems and policies.
- 4) Strategic partnerships with universities, institutes, civic entrepreneurs, and other public agencies field test and implement system changes and policy solutions.
- 5) Grant programs resource essential and innovative services in ways that incentivize stronger partnerships, integrated services, and continuous improvement.

— Wellbeing for all Californians —

THE COMMISSION'S VISION STATEMENT



*"The Best
Way Out
is Always Through..."*

— ROBERT FROST