



Client and Family Leadership Committee & Cultural and Linguistic Competency Committee Joint Listening Session

July 1, 2025

COMMITTEE Chairs:

Mayra Alvarez, Chair, Cultural and Linguistic Competency Committee

Rayshell Chambers, Chair, Client and Family Leadership Committee

NOTICE IS HEREBY GIVEN that the Client and Family Leadership Committee (CFLC) & Cultural and Linguistic Competency Committee (CLCC) will conduct a joint listening session on July 1, 2025 at 3:00 p.m.

This meeting is not subject to the requirements of the Bagley-Keene Open Meeting Act as it does not constitute a commission meeting given only two commissioners will be participating. CBH will, however, align with Bagley-Keene principles to the extent possible and appropriate.

DATE July 1, 2025

TIME 3:00 p.m. – 5:00 p.m.

Zoom meeting link and dial-in number will be provided

LOCATION upon registration: https://bhsoac-ca-

gov.zoom.us/meeting/register/eHntnt9ATLyOQZbj7_V1OA

Our Commitment to Excellence

The Commission's 2024-2027 Strategic Plan articulates four strategic goals:

- Champion vision into action to increase public understanding of services that address unmet behavioral health needs.
- Catalyze best practice networks to ensure access, improve outcomes, and reduce disparities.
- Inspire innovation and learning to close the gap between what can be done and what must be done.
- Relentlessly drive expectations in ways that reduce stigma, build empathy, and empower the public.



Listening Session Agenda

This listening session will be a facilitated open dialogue between the respective chairs of the CFLC and CLCC, committee members, and members of the public—designed to encourage real-time participation and shared conversation.

3:00 p.m. **1. Welcome & Opening Remarks**

Ground the conversation in personal connection and shared purpose.

3:10 p.m. **2. Meeting Purpose & Outcomes**

Define what success looks like and desired outcomes for the listening session.

3:30 p.m. **3. Reflections**

Assess the two committees' progress to date and extract key insights to guide future work.

4:00 p.m. 4. Role & Collaboration

Clarify the strategic role of the committees and identify opportunities for alignment and collective impact.

4:50 p.m. **6. Closing**

Discuss any remaining insights and affirm shared commitments moving forward.

5:00 p.m. **5. Adjournment**

Questions & Feedback

Further information regarding this meeting may be obtained by calling (916) 500-0577 or by emailing bhsoac@bhsoac.ca.gov.

Our Commitment to Those with Disabilities

Pursuant to the Americans with Disabilities Act, individuals who, because of a disability need special assistance to participate in any Commission meeting or activities, may request assistance by calling (916) 500-0577 or by emailing bhsoac@bhsoac.ca.gov. Requests should be made one (1) week in advance, whenever possible.