



Mental Health Services
Oversight & Accountability Commission

Immigrant and Refugee Stakeholder Advocacy Contracts

CLCC

November 10, 2021

Background

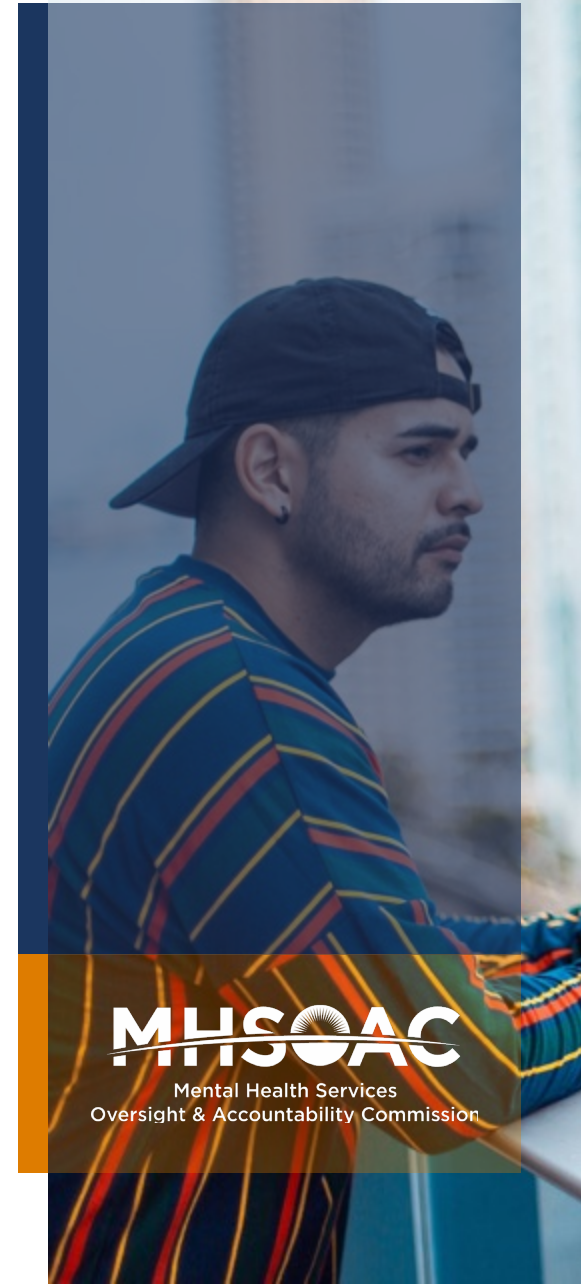
- Contracts began in 2019
- Meaningful stakeholder involvement
- Five mental health regions
 - Superior
 - Central
 - Bay Area
 - Southern
 - Los Angeles

The logo for the Mental Health Services Oversight & Accountability Commission (MHSOAC). It features the acronym 'MHSOAC' in a bold, white, sans-serif font. A stylized sun or wave icon is integrated into the letter 'O'. The logo is set against a dark background with a blue and orange gradient.

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Structure

- Total of three years
- Support of immigrant and refugee communities in:
 - Local level advocacy
 - Training and education
 - Outreach and engagement



What they do

- Meetings with county supervisors and staff
- Provider trainings on specific cultural groups
- Engagement through workshops and roundtable events
- Rapid COVID-19 response



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What they've learned

- Mental health disparities and challenges between first and second generations, youth and elders
- Continued lack of in-language resources available, including interpreters for emergency interventions
- Need for resources in SSI, SSA, Medi-Cal, Medicare, Cal-Fresh, and In Home Supportive Services
- Further need for bilingual and bicultural practitioners, cultural humility training, and appropriate clinical interventions



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Discussion Questions

1) In round one, the Commission directed staff to contract with five local level organizations to expand advocacy, education, and outreach to their local communities. What recommendations do you have regarding this local level approach?

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Discussion Questions

2) What advantages would there be in contracting with a statewide advocacy organization to assist the efforts of local immigrant and refugee organizations?

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Discussion Questions

3) Should the Commission award one contract to five specific immigrant and refugee populations or continue to award one contract to an organization within each of the five mental health regions. Is there another approach to consider?

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Discussion Questions

4) What should be measured to determine the success of the immigrant and refugee stakeholder contract(s)?

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