Navigating the Mental Health System in Dane County

A Guide to Resources For Consumers of Mental Health Services and Their Families



818 W Badger Rd Suite 104, Madison, WI 53713

(608) 249-7188 contact@namidanecounty.org www.namidanecounty.org

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Navigating the Mental Health System

The mental health system in Dane County is fragmented and often confusing. It is actually several systems operating side-by-side. Sometimes they overlap; sometimes they operate in isolation from each other. So if you're feeling adrift, having difficulty finding the services you or your loved one needs, you are not alone.

The **private-care system** mainly serves those covered by health insurance or those who can afford to pay for services. This is made up of Health Maintenance Organizations (HMOs), hospitals, and care providers operating on their own.

The **public system** is supported by government funding. For school-age children, some services are available through the school system, and you can inquire about these services from your school's psychologist or counselor. Some additional resources are listed among our resource links below.

The public adult-care system is mainly for those with the lowest resources and highest needs - those who cannot afford private care, those on disability, and those who have run into trouble with the law. Much of this care is provided through Journey Mental Health Center, a nonprofit organization under contract to Dane County. Journey MHC provides some services directly and subcontracts with other non-profit agencies for services. Unfortunately, funding of Journey MHC usually falls short of meeting the demands of the agency, so it has to give highest priority to the most urgent needs. There are waiting lists for most services. The public system also includes Access Community Health and Public Health Madison & Dane County.

Nonprofit educational, support, and advocacy groups like NAMI (National Alliance on Mental Illness) Dane County offer information, and free support services for individuals impacted by mental illness and their families. NAMI's services include support groups, education classes and seminars, public education, and advocacy for better laws and mental health services. These services can help individuals in Dane County navigate the mental health system.

Many non-profit support services for low-income people in general, such as emergency housing and food, may be useful to individuals living with mental illness.

All of these systems are aimed at treating or supporting individuals in the community. A person in crisis may be admitted to a hospital, but area hospitals are not equipped to provide more than temporary care.

Mental illness may lead to use of addictive substances such as tobacco, alcohol, or illegal drugs. The individual may rely on these substances to alleviate symptoms. Unfortunately, substance use can exacerbate symptoms of mental illness. Mental illness and addiction are best treated concurrently, but due to the fragmentation of the health care system, this may be difficult to achieve.

Changing Approaches to Mental Illness

The law no longer permits individuals to be hospitalized without their consent - except in rare cases. The asylums where non-criminal patients could be committed against their will are gone; however, individuals with mental illness who get into trouble with the law may be ordered to undergo treatment or may be institutionalized for shorter or longer periods of time at Mendota Mental Health Institute.

It is possible for a person to receive treatment involuntarily if that person poses a threat to others or to themselves, but the legal requirements are fairly strict.

Treatments have changed dramatically over the last 25 years. Years ago, mental illness was widely seen to be caused by poor upbringing, family tensions, or simply lack of character. The main treatment was "talk therapy," where the patient met with a psychiatrist or psychologist over a long period and discussed his or her feelings and thoughts, childhood, family relationships, dreams, etc. The idea was to uncover and deal with the supposed underlying causes of the illness. This type of treatment often was beneficial, but could last years and was often not effective in dealing with more acute forms of mental illness.

Mental illness is increasingly seen as a brain disorder like other brain disorders such as Alzheimer's disease.

Like Alzheimer's, heart disease, or breast cancer, it seems to have a genetic component and can crop up from generation to generation. Stress, especially traumatic stress, can sometimes trigger mental illness, but often mental illness occurs in people leading happy, ordinary lives.

The person with a mental illness has both physical and mental symptoms. For instance, depression can produce "physical" symptoms like tiredness, vague aches and pains, and weight loss/gain, along with "mental" symptoms like apathy, feelings of despair or anger, and inability to concentrate.

Modern Treatments for Mental Illness

Medications developed over the past few decades can often effectively treat even severe mental illness. The most publicized medications are lithium for bipolar disorder (manic-depression) and Prozac for depression, but there are many others. A combination of medications may be necessary. In some cases, electro-convulsive therapy (ECT) may be useful. Medications and ECT are not effective in all cases, and sometimes have serious side effects, but they have allowed many people to manage their symptoms and live healthy and happy lives.

"Talk therapy" is still important in treatment, but the emphasis recently is on helping the person develop coping skills; learning how to deal with anger or fears. The most effective treatment for mental illness tends to be a combination of medication and psychotherapy.

The psychiatrist (who has a medical degree) is given the role of diagnosing the illness and prescribing medication, while therapy is handled by a psychologist, counselor or social worker. The psychiatrist may see the patient only for 20 minutes once or twice a month (or less often) to check in with the patient about how the medications are working.

Health insurance usually covers medications but often limits the amount of talk therapy it will cover. NAMI is working to expand insurance coverage for all treatments for mental illness. Research and practical experience show that exercise, good nutrition, and support from family and friends are helpful to recovery. Support groups like those offered by NAMI are helpful for many individuals experiencing mental illness.

NAMI groups are facilitated by individuals who themselves have lived with mental illness and can understand and relate to what group members are going through. For some individuals, meditation, prayer, and/or attending religious services can be helpful.

The Role of Families

Family members are often on the front line in dealing with mental illness, and many times find themselves confused and unprepared to cope. They need their own lines of support. NAMI provides education for family members through its free classes taught by people who themselves have dealt with their loved ones' mental illness. It offers continuing support through free support groups for spouses, siblings, parents and other family members. These are also facilitated by persons with personal experience of the challenges encountered by family members.

In addition, NAMI offers a Family-to-Family Education Program, a national curriculum for family members of adults with mental illness. NAMI Dane County offers this program twice yearly. There is no charge, but pre-registration is required.

Important things you can do for a loved one with a mental illness include:

- Loving and supporting the efforts of the family member to recover. Just "being there" and holding out hope is important for recovery over the long term.
- Seeing and treating your loved one as an individual, not as an illness.
- Learning as much as you can about the illness to better understand what your loved one is going through and what can help.
- Helping your loved one find the way through the labyrinth of the mental health system.
- Assisting in filling out various forms required for such things as applying for disability.
- Serving as an advocate for your loved one in dealing with the mental health system.
- Keeping records when the loved one is unable to do this.
- Where the family can afford it, providing financial assistance, housing, etc. if the ill
 person is unable to be self- supporting. If the loved one is this ill, he or she may be
 eligible for disability benefits.
- Advocating for better laws, fairer insurance, and increased funding for research into causes and treatments through organizations like NAMI.

None of these mean the family must be a "punching bag" for abusive or other damaging behavior brought about by the illness. Families should set reasonable, clear boundaries for behavior in the home. Since each family's situation is different, there is not one set of guidelines that applies to all.

Resources

Consumers of mental health services and their families have a variety of needs. We hope this resource guide can help you in finding assistance.

A valuable source of information is **United Way 2-1-1**. Simply dial 2-1-1. (608-246-4357 from outside Dane County or from a cell phone.) United Way can help guide you to appropriate resources.

Additionally, the Dane County **Behavioral Resource Center (BHRC)** is a helpful resource for individuals and families who need assistance navigating the Dane County mental health system. The BHRC is a voluntary, person, and family centered service designed to help any Dane County resident seek assistance and access behavioral health services in Dane County, regardless of insurance status, financial status, age, identity, ability or legal status. The BHRC assists Dane County residents from all ages, backgrounds and walks of life. BHRC services are consumer led and consumer driven, meaning that the individual and family is the expert regarding their needs. You can contact the BHRC at 608-267-2244.

We strive to be accurate but cannot be responsible for mistakes or outdated information.

If you find mistakes or know of other resources you feel should be listed, please contact NAMI Dane County at 608-249-7188 or contact@namidanecounty.org.

NAMI Dane County Programs

NAMI DANE COUNTY ------ 608-249-7188 818 West Badger Road, Suite 104, Madison, 53713 namidanecounty.org contact@namidanecounty.org

NAMI Dane County is a nonprofit, grassroots organization funded by grants, donations, and membership dues. All programming is free and open to the public.

All **support groups** are peer-led and open to the public. There is no charge and pre-registration is not required.

Connecting Support Group: For adults living with a mental illness.

Family Support Group: For family and friends of adults living with a serious mental illness.

Bipolar/ Depression Support Group: For people living with a mood disorder.

Women's Depression/ Anxiety Support Group: For women experiencing depression and/or anxiety.

Young Adult Support Group: For young adults ages 18-30 living with a mental illness.

Program Meetings

Informational interactive meeting designed for community education and awareness of the issues surrounding mental illness and the stigma involved. Check the website, namidanecounty.org for current program information or call NAMI Dane County at 608-249-7188.

Education Classes & Community Presentations

NAMI Dane County educational classes/presentations are taught by trained individuals who have experience living with mental illness, personally or as a caregiver. There is no charge. Pre-registration is required.

NAMI Basics: For parents and other family caregivers of children and adolescents who have either been diagnosed with a mental illness/emotional disturbance or who are experiencing symptoms but have not yet been diagnosed.

Ending the Silence: Introduces high school students to mental illness, stigma, and recovery.

NAMI Family-to-Family: A 12-week educational program for family members and friends of adults with a mental illness.

In Our Own Voice: Two trained speakers share compelling and personal testimonies of living with and overcoming the challenges posed by mental illness.

Peer-to-Peer: A 10-week educational program for consumers with mental illness emphasizing recovery and relapse prevention.

Mental Health & Verbal De-escalation Training: 1-3 hour training on the signs and symptoms of mental illnesses, how to recognize the early warning signs, and available support services in the community. This workshop also provides scenarios that offer specific techniques to help deescalate a mental health crisis in a workplace setting.

Library: The free library is open during office hours 8:30 a.m. – 4:30 p.m. Monday – Friday. Community members are invited to use the library and borrow books, DVDs and videos.

Hearing Voices: A one-hour workshop that simulates auditory hallucinations while participants complete various tasks

Emergency

FIRE, SHERIFF, POLICE, AMBULANCE, RESCUE911	
CRISIS INTERVENTION 608-280-2600 24-hour hotline for mental health crises, operated by Journey Mental Health Center	
DANE COUNTY SHERIFF Dispatcher 115 W. Doty Street, Madison, 53703	608-266-4948 danesheriff.com
MADISON POLICE DEPARTMENTNon-emergency 211 S. Carroll St., Madison, 53703	cityofmadison.com/police
NATIONAL SUICIDE PREVENTION LIFELINE24 hour crisis line	800-273-8255
NATIONAL HOPELINE NETWORK24 hour crisis line	1-800-SUICIDE
RESPITE CENTER24 emergency crisis childcare	608-244-5700

UW POLICE DEPARTMENT	608-264-2677
Non-emergency	<u>uwpd.wisc.edu</u>
1429 Monroe St., Madison, 53711	

Information and Community Resources

AGING & DISABILITY RESOURCE CENTER	daneadrc.org
ALZHEIMERS & DEMENTIA ALLIANCE OF WI	
3330 University Ave #300, Madison, 53705	alzwisc.org
BEHAVIORAL HEALTH RESOURCE CENTER	608-267-2244
818 W Badger Rd. Madison, 53713	danebhrc.org
A voluntary, person, and family centered service designed to help	•
assistance and access behavioral health services in Dane County	
financial status, age, identity, ability or legal status.	, 3
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DANE COUNTY HUMAN SERVICES	608-242-6200
1202 Northport Drive, Madison, 53704	danecountyhumanservices.org
NAMI DANE COUNTY	608-249-7188
818 West Badger Road, Suite 104, Madison, 53713	namidanecounty.org
NAMI NATIONAL	703-524-7600
3803 N. Fairfax Dr, Arlington, VA 22206	<u>nami.org</u>
NAMI WISCONSIN	608-268-6000
4233 W. Beltline Hwy., Madison, 53711	namiwisconsin.org
RAPE CRISIS CENTER	*** =** : =: *
2801 Coho St, #301, Madison, 53713	thercc.org
RECOVERY DANE	
A resource center for consumers, family and friends, and profess	ionals, to access information and
support.	044 400 044 4057
UNITED WAY 2-1-1	•
A service of United Way of Dane County to help individuals or fan	nilles find the community
resources they need in a crisis.	

Help Lines and Peer Support

AL-ANON FAMILY GROUPS - 24 hour helpline 608-258-0314 Contact for meeting locations alanonmadisonwi@gmail.com Support groups for those with a family member coping with alcohol abuse.
ALCOHOLICS ANONYMOUS - 24 hour helpline 608-222-8989 2000 Engel St, #104, Madison, 53713 aamadisonwi.org
BRIARPATCH YOUTH SERVICES Help Line - 24-hour helpline
CANOPY CENTER
COMPASSIONATE FRIENDS 608-213-0263 4411 Monona Dr, Madison, 53716 A self-help organization offering friendship and understanding to bereaved parents.
DOMESTIC ABUSE INTERVENTION SERVICES 24 Hr. Crisis/Helpline
GRIEF RECOVERY AFTER A SUBSTANCE PASSING (GRASP) 608-251-4445 Contact for meeting locations grasphelp.org/south-central-chapter Community that offers understanding, compassion, and support for those who have lost a loved one through addiction and overdose.
HEALING OUR HEARTS
JUSTDANE
NAMI DANE COUNTY

NARCOTICS ANONYMOUS - 24 hour Helpline	608-258-1747 badgerlandna.org
NATIONAL HOPELINE NETWORK24 hour crisis line	1-800-SUICIDE
NATIONAL PARENT STRESS LINE24 hour helpline	- 1-800-632-8188
NATIONAL SUICIDE PREVENTION LIFELINE24 hour crisis line	· 1-800-273-8255
RAPE CRISIS CENTER	608-251-5126
2801 Coho St., Ste 301, Madison, 53713	
24 hour Crisis Line	
En Español: La Lína de Ayuda	608-258-2567
SMART RECOVERY	(00 500 0450
Visit website for support group meeting locations smartrecov	
"Self-Management And Recovery Training" offers a science-based secular 4-Poil	•
gaining abstinence from harmful addictions through free support meetings, face online.	•
SURVIVORS OF SUICIDE	608-280-2435
25 Kessel Ct. Madison, 53711	
A self-help group for people who are grieving the death of a loved one by suicide	<u>.</u>
Child, Adolescent, and Family Services	
ACCESS COMMUNITY HEALTH CENTERS	600 442 E400
Addresses listed below. accesscommunity	
Clinics offer free or low-cost medical care based on income. Accepts Medicare,	•
private insurance.	ivieuicaiu, ariu
Wingra Family Medical Center 1102 S Park St	608-263-3111
William T. Evjue Clinic 3434 East Washington Ave	
Sun Prairie Clinic 1270 W Main St	
	222 220 7.30
BRIARPATCH YOUTH SERVICES Help Line:	608-251-1126
2720 Rimrock Rd, Madison, 53704	<u>youthsos.org</u>
Free crisis intervention, counseling, transitional living, street outreach, and respir homeless, runaway and at-risk teens.	te care for

CATHOLIC CHARITIES, INC
CENTRO HISPANO
CHILDREN'S SERVICE SOCIETY OF WISCONSIN 608-221-3511 1716 Fordem Ave, Madison, 53704 Child and Family Counseling.
CHILDREN'S THERAPY NETWORK, LLC
CONNECTIONS COUNSELING
COMMUNITY PARTNERSHIPS
THE FAMILY CENTER(608)-663-6154 8025 Excelsior Dr., Madison, 53717 A service of Edgewood College. Provides mental health services for individuals, couples and families. Sliding fee scale.
HANCOCK CENTER FOR DANCE/ MOVEMENT THERAPY
FAMILY SUPPORT AND RESOURCE CENTER

JEWINI CONTA DEDIVIDE OF MADIONI	
JEWISH SOCIAL SERVICES OF MADISON	
·	jssmadison.org
Advocacy, counseling, case management services, financial management, refugee	resettiement.
The agency serves all residents of Dane County of all ages.	
JOINING FORCES FOR FAMILIES	- 608-242-6325
Dane County Dept. of Human Services	
Provides voluntary services to youth/families such as information for employment	, housing, food,
clothing, mental health services, or school assistance.	
Allied (Cherokee & Toki)	
Badger/Magnolia (Cherokee & Jefferson)	- 608-261-9764
Deforest	
Leopold/Post Road	
Middleton/Wexford Ridge	
WI Heights/Cross Plains	
Oregon/McFarland/Belleville	608-835-4188
Southwest Madison	
Stoughton/Cambridge/Deerfield	
Sun Prairie/Marshall/Cottage Grove	
Northeast (Sherman)	
Rimrock/Southdale	
Southwest Madison	
Verona/Mt. Horeb	
Waunakee/Dane	608-849-9093
KATIE BECKETT PROGRAM	600 266 2226
No address listed.	006-200-3230
	to obtain WI
A special eligibility process that allows certain children with long-term disabilities Medicaid cards.	to obtain wi
Medicald Cards.	
LUTHERAN SOCIAL SERVICES	414-246-2300
6314 Odana Ct. Madison, 53719	lsswis.org
Individual, couples, and family therapy and counseling; Home and community base	ed services,
adoption, and residential services	•
JOURNEY MENTAL HEALTH CENTER	
	journeymhc.org
Child, Adolescent, Family Services	
24-hour crisis phone	
Integrated Treatment	- 608-280-2700

MERITER HOSPITAL ADOLESCENT/CHILD INPATIENT UNIT 608-417-8777 8102 Wellness Way, Madison, 53719 meriter.com Inpatient psychiatric care for adolescents and children.
NEWSTART ADDICTION AND SUBSTANCE USE PROGRAM 608-417-5300 202 S. Park Street, Madison, 53715 Treatment for adults and adolescents with substance use disorders
CANOPY CENTER
FACE-KIDS 608-826-8010 702 S. High Point Rd. Ste 105, Madison, 53719 Mental health group services to children for area schools, neighborhood centers, and community agencies.
RESPITE CENTER
ROGERS BEHAVIORAL HEALTH
THE RAINBOW PROJECT
WI ALLIANCE FOR INFANT MENTAL HEALTH
WISCONSIN FAMILY TIES

Adult Mental Health Services

ANESIS THERAPY CENTER	608-268-6530
6417 Odana Rd #5, Madison, 53719	anesistherapycenter.com
Mental health, substance use and case management services to in	
FAMILY SERVICES MADISON	608-252-1320
128 E. Olin Ave. Madison, 53713	fsmad.org
Mental health services for child and family problems, perpetrators a	and victims of family violence.
PSYCHIATRIC SERVICES	608-238-9354
2727 Marshall Ct, Madison, 53705	psychsvcs.com
Counseling and psychiatry services.	
HANCOCK CENTER FOR DANCE/ MOVEMENT THERAPY	608-251-0908
16 N. Hancock St., Madison, 53703	hancockcenter.net
Psychotherapy that incorporates creative and expressive movemen	nt to develop healthy self image,
communication skills, and emotional stability. Individual, group, and	d family sessions.
SANKOFA BEHAVIORAL & COMMUNITY HEALTH	608-285-9101
1955 W Broadway #105 Monona, 53713	sankofabch.org
Multicultural, outpatient behavioral health program that targets far	nilies with ecological stressors
MENDOTA MENTAL HEALTH INSTITUTE	608-301-1000
	000 001 1000
301 Troy Dr. Madison, 53704	dhs.wisconsin.gov/mendota
301 Troy Dr. Madison, 53704 OPEN DOOR CENTER FOR CHANGE	dhs.wisconsin.gov/mendota
•	dhs.wisconsin.gov/mendota
OPEN DOOR CENTER FOR CHANGE	dhs.wisconsin.gov/mendota 608-827-7220 opendoorcfc.com
OPEN DOOR CENTER FOR CHANGE	dhs.wisconsin.gov/mendota 608-827-7220 opendoorcfc.com 608-266-0721 a.gov/mendota/programs/pact
OPEN DOOR CENTER FOR CHANGE	dhs.wisconsin.gov/mendota 608-827-7220 opendoorcfc.com 608-266-0721 a.gov/mendota/programs/pact sons with schizophrenia
OPEN DOOR CENTER FOR CHANGE	dhs.wisconsin.gov/mendota 608-827-7220 opendoorcfc.com 608-266-0721 a.gov/mendota/programs/pact sons with schizophrenia
OPEN DOOR CENTER FOR CHANGE	dhs.wisconsin.gov/mendota 608-827-7220 opendoorcfc.com 608-266-0721 a.gov/mendota/programs/pact sons with schizophrenia
OPEN DOOR CENTER FOR CHANGE	dhs.wisconsin.gov/mendota 608-827-7220 opendoorcfc.com 608-266-0721 a.gov/mendota/programs/pact sons with schizophrenia I or drug abuse.
OPEN DOOR CENTER FOR CHANGE 6502 Grand Teton Plaza #102, Madison, 53719 PACT (Program of Assertive Community Treatment) 600 Williamson St., Suite A&B, Madison, 53703 dhs.wisconsin Community treatment for adults and adolescents, particularly persand/or with a dual diagnosis of a major mental illness and alcoho ST MARY'S HOSPITAL 700 South Park St., Madison, 53715 Psychiatry Unit	dhs.wisconsin.gov/mendota 608-827-7220 opendoorcfc.com 608-266-0721 a.gov/mendota/programs/pact sons with schizophrenia I or drug abuse.
OPEN DOOR CENTER FOR CHANGE	dhs.wisconsin.gov/mendota 608-827-7220 opendoorcfc.com 608-266-0721 a.gov/mendota/programs/pact sons with schizophrenia I or drug abuse.
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Main Switchboard	608-263-6400
VA HOSPITAL	
William S. Middleton Memorial Veterans Hospital	608-256-1901
2500 Overlook Terrace, Madison, 53705	madison.va.gov
VA Community Support Program	608-280-7195
306 N. Brooks St., Madison, 53715	madison.va.gov
WISPIC (Wisconsin Psychiatric Institute and Clinic)	608-232-3171
6001 Research Park Blvd., Madison, 53719	
ROGERS BEHAVIORAL HEALTH	608-238-4411
406 Science Drive, Suite 110, Madison, 53711	rogersbh.org
Partial hospitalization & therapies for eating disorders, depression &	anxiety disorders.
SOAR CASE MANAGEMENT	608-287-0839
2132 Fordem Ave., Madison, 53704	
Substance Use Treatment and Support	
ALCOHOLICS ANONYMOUS 24-hour hotline	608-222-8989
2000 Engel St., Suite 104, Madison, 53713	aamadisonwi.org
Information and meetings for those living with or recovering from a s	ubstance use disorder.
AL-ANON/ALATEEN FAMILY GROUPS	608-258-0314
No address listed.	
Support groups for families of people coping with substance misuse	
ARC COMMUNITY SERVICES, INC	608-278-2300
2001 W. Beltline Hwy, #102, Madison, 53713	daneadrc.org
Drug and alcohol outpatient services for women.	
CONNECTIONS COUNSELING	608-233-2100
5005 University Ave., Suite 100, Madison, 53705	connectionscounseling.com
Outpatient substance use disorder treatment and mental health servi	ices.
5 DOOR RECOVERY	608-827-9170
810 W Olin Ave, Madison, 53715	
	5doorrecovery.org
Affordable residential adult alcohol/drug treatment center.	5doorrecovery.org
LUTHERAN SOCIAL SERVICES	, -
	, -

SMART RECOVERY	
	smartrecoverymadisonwi.org
Support meetings for abstinence from addictions.	
MIDWEST CENTER FOR PSYCHOTHERAPY & SEX THERAPY	
6300 University Ave. #125 Middleton, 53562	midwestcentertherapy.com
NEWSTART ADULT SERVICES	608-417-8144
1015 Gammon Ln, Madison, 53719 unitypoint.org/mad	ison/newstart-adult-services
Out-patient & in-patient substance use disorder treatment and detoxi	fication.
ROGERS BEHAVIORAL HEALTH	608-238-4411
406 Science Drive, Suite 110, Madison, 53711	rogersbh.org
Partial hospitalization & therapies for substance disorders for adolescents and adults.	
TELLURIAN	608-222-7311
300 Femrite Dr Madison, 53716	<u>tellurian.org</u>
Offers services for those experiencing a substance use disorder and	
disorders. Substance use disorder rehabilitation center, detoxification	
outreach.	n center, and community
	n center, and community
outreach.	·
OUTREACH	608-255-8582
outreach. LGBTQ+ Resources	·
OUTREACH	608-255-8582 outreachmadisonlgbt.org
OUTREACH	608-255-8582 outreachmadisonlgbt.org
OUTREACH	608-255-8582 outreachmadisonlgbt.org
OUTREACH	608-255-8582 outreachmadisonlgbt.org 608-661-4141 gsafewi.org
OUTREACH	608-255-8582 outreachmadisonlgbt.org 608-661-4141 gsafewi.org
OUTREACH	608-255-8582 outreachmadisonlgbt.org 608-661-4141 gsafewi.org1-888-843-4564

Housing and Shelter

COMMUNITY ACTION COALITION	608-246-4730
4101 E. Towne Blvd, Madison, 53704	cacscw.org
Housing case management, mediation with landlords and referrals.	
MADISON COMMUNITY DEVELOPMENT AUTHORITY	608-266-4675
215 Martin Luther King, Jr. Blvd. Rm 120, Madison, 53703 <u>ci.madi</u>	son.wi.us/formshousing
Public housing located throughout the city. Program whereby eligible Secreceive vouchers for rent.	tion 8 participants
DOMESTIC ABUSE INTERVENTION SERVICES (DAIS) 608-251-4	445 or 1-800-747-4045
2102 Fordem Ave. Madison, 53704	abuseintervention.org
Crisis intervention, community education, and emergency shelter for thosabuse.	se affected by domestic
HOUSING INITIATIVES	608-277-8330
1110 Ruskin St., Madison, 53704	<u>housinginit.org</u>
Housing resources for people with mental health issues experiencing hor	melessness.
HOUSING NAVIGATION	608-826-8093
HOUSING NAVIGATION	000 020 0073
615 E. Washington Avenue, Madison, 53703	housingnavigation.org
615 E. Washington Avenue, Madison, 53703	housingnavigation.org
615 E. Washington Avenue, Madison, 53703 Housing resources and support. THE ROAD HOME	housingnavigation.org 608-294-7998 trhome.org
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Housing resources and support. THE ROAD HOME	housingnavigation.org 608-294-7998
Housing resources and support. THE ROAD HOME	housingnavigation.org

PORT ST. VINCENT 608-257-2036 221 S. Baldwin St, Madison, 53703 svdpmadison.org/need-help/housing/ Emergency shelter & transitional housing for men living with a mental health disorder.
HOPE HAVEN CHRIS FARLEY HOUSE
SAFE HAVEN
TELLURIAN TRANSITIONAL HOUSING
THE SALVATION ARMY
SETON HOUSE
TENANT RESOURCE CENTER
YWCA 608-257-1436 101 E. Mifflin Street, Madison, 53703 ywcamadison.org Apartments for single women, emergency shelter for homeless women and families, and education and training to ensure economic security for women.
WOMEN IN TRANSITION

Veteran Resources

2825 University Ave. #2 Madison, 53705 Veteran peer support group. MADISON VET CENTER	DRYHOOTCH	608-467-8277
MADISON VET CENTER — 608-264-5342 1291 N. Sherman Ave. Madison, 53704 Offers individual and group readjustment counseling, referrals for benefit assistance, substance abuse information and referrals, marital and family counseling, community education, and job counseling. VETERANS HOSPITAL William S. Middleton Memorial Veterans Hospital — 608-256-1901 2500 Overlook Terrace, Madison, 53705 — madison.va.gov Mental health services — 608-280-7084 Offers family support groups, education, health care, mental health screenings, outreach services, benefits consultations, suicide prevention programs. VETERANS SUICIDE PREVENTION HOTLINE — 800-273-8255, Press 1 UNIVERSITY VETERAN SERVICES — 608-265-4628 No address listed. — veterans.wisc.edu UW-Madison student organization; counseling referrals & resources WI DEPARTMENT OF VETERANS AFFAIRS — 800-947-8387 2135 Rimrock Rd, Madison, 53713 — 800-947-8387 2135 Rimrock Rd, Madison, 53713 — 800-947-8387 Extensive information and links to programs and services. SERVICE MEMBER SUPPORT DIVISION — 800-292-9464, Option 1 Provides a three phase program for veterans and their families.	2825 University Ave. #2 Madison, 53705	dryhootch.org
1291 N. Sherman Ave. Madison, 53704 Offers individual and group readjustment counseling, referrals for benefit assistance, substance abuse information and referrals, marital and family counseling, community education, and job counseling. VETERANS HOSPITAL William S. Middleton Memorial Veterans Hospital	Veteran peer support group.	
1291 N. Sherman Ave. Madison, 53704 Offers individual and group readjustment counseling, referrals for benefit assistance, substance abuse information and referrals, marital and family counseling, community education, and job counseling. VETERANS HOSPITAL William S. Middleton Memorial Veterans Hospital	MADISON VET CENTED	608-264-5342
Offers individual and group readjustment counseling, referrals for benefit assistance, substance abuse information and referrals, marital and family counseling, community education, and job counseling. VETERANS HOSPITAL William S. Middleton Memorial Veterans Hospital		
abuse information and referrals, marital and family counseling, community education, and job counseling. VETERANS HOSPITAL William S. Middleton Memorial Veterans Hospital	·	assistance substance
VETERANS HOSPITAL William S. Middleton Memorial Veterans Hospital		
VETERANS HOSPITAL William S. Middleton Memorial Veterans Hospital	,	cadoanon, ana job
William S. Middleton Memorial Veterans Hospital		
2500 Overlook Terrace, Madison, 53705 madison.va.gov Mental health services		
Mental health services	William S. Middleton Memorial Veterans Hospital	608-256-1901
Offers family support groups, education, health care, mental health screenings, outreach services, benefits consultations, suicide prevention programs. VETERANS SUICIDE PREVENTION HOTLINE		•
VETERANS SUICIDE PREVENTION HOTLINE		
VETERANS SUICIDE PREVENTION HOTLINE		screenings, outreach
UNIVERSITY VETERAN SERVICES	services, benefits consultations, suicide prevention programs.	
No address listed. veterans.wisc.edu **UW-Madison student organization; counseling referrals & resources** **WI DEPARTMENT OF VETERANS AFFAIRS	VETERANS SUICIDE PREVENTION HOTLINE	800-273-8255, Press 1
No address listed. veterans.wisc.edu **UW-Madison student organization; counseling referrals & resources** **WI DEPARTMENT OF VETERANS AFFAIRS	LINIVEDSITY VETEDAN SERVICES	608-265-4628
WI DEPARTMENT OF VETERANS AFFAIRS		
WI DEPARTMENT OF VETERANS AFFAIRS		veterano.wioo.eaa
2135 Rimrock Rd, Madison, 53713 dva.state.wi.us Extensive information and links to programs and services. SERVICE MEMBER SUPPORT DIVISION		
Extensive information and links to programs and services. SERVICE MEMBER SUPPORT DIVISION	WI DEPARTMENT OF VETERANS AFFAIRS	800-947-8387
SERVICE MEMBER SUPPORT DIVISION	2135 Rimrock Rd, Madison, 53713	dva.state.wi.us
Provides a three phase program for veterans and their families.	Extensive information and links to programs and services.	
Provides a three phase program for veterans and their families.	CEDVICE MEMBER CURRENT DIVICION	00 000 0464 0-45 1
		UU-292-9464, Uption 1
CAREGIVER SUPPORT 855-260-3274	Provides a trifee phase program for veterans and their families.	
	CAREGIVER SUPPORT	855-260-3274

Assistance in Independent Living

ACCESS TO INDEPENDENCE	
MY CHOICE WISCONSIN	
CONSUMER CREDIT COUNSELING SERVICE OF MADISON FAMILY SERVICE OF DANE COUNTY	
NEW BRIDGE MADISON	
ENERGY SERVICES, INC	
JUSTDANE 608-256-0906	
2115 S. Park St, Madison, 53713 justdane.org	
Helps returning prisoners access employment, mental health care, housing, and other community services to rebuild a life after imprisonment. Personal and group support.	
Free or Low-Cost Clothing	
COMMUNITY CLOTHES CLOSE 920-731-7834 1465B Opportunity Way Menasha, 54952	
GOODWILL INDUSTRIES OF SOUTH CENTRAL WISCONSIN, INC. 608-246-3140 1302 Mendota St. 53714 goodwillscwi.org Madison East -2127 E Springs Dr 608-246-3147 Madison North - 2901 N. Sherman Ave 608-819-8082 Madison West - 4530 Verona Road 608-271-4687 Middleton - 6280 Century Ave 608-820-1114	

Monona - 2501 Royal Ave
MIDDLETON OUTREACH MINISTRY 608-836-7338 B502 Parmenter St, Middleton, 53562 Food pantry, free clothing and furniture program; Good Samaritan emergency aid; services to older people.
ST. VINCENT DE PAUL SOCIETY (CLOTHING VOUCHER) 608-278-2920 Sydpmadison.org Thrift Stores:
1309 Williamson St
Free Meal Sites (Contact agencies for days and times)
Free Meal Sites (Contact agencies for days and times) CATHOLIC MULTICULTURAL CENTER 608-661-3512 1862 Beld St, Madison, 53713
CATHOLIC MULTICULTURAL CENTER 608-661-3512
CATHOLIC MULTICULTURAL CENTER 608-661-3512 1862 Beld St, Madison, 53713 FIRST LUTHERAN CHURCH 608-873-7761
CATHOLIC MULTICULTURAL CENTER
CATHOLIC MULTICULTURAL CENTER

THE RIVER FOOD PANTRY	608-442-8815
2201 Darwin Road, Madison, 53704	
THE SALVATION ARMY	609-250-2200
630 E. Washington Ave., Madison, 53703	008-230-2200
200 E. Washington West, maaisesin, eer ee	
WIL-MAR NEIGHBORHOOD CENTER	608-257-4576
953 Jenifer St., Madison, 53703	
Food Pantries	
ALLIED FOOD PANTRY	608-204-0722
4619 Jenewein Rd, Madison, 53711	000-204-9722
BETHEL FOOD PANTRY	608-257-3577
312 Wisconsin Ave, Madison, 53703	
CATHOLIC MULTICULTURAL CENTER	608-661-3512
1862 Beld St., Madison, 53713	
COMMUNITY ACTION COALITION	
1717 N. Stoughton Road, 53704 Many food pantries require a referral from one of these agencies.	cacscw.org
EAST MADISON COMMUNITY CENTER	608-249-0861
8 Straubel Court, Madison 53704	
GOODMAN COMMUNITY CENTER	608-241-1574
214 Waubesa St, Madison, 53704	
GOOD SHEPHERD LUTHERAN CHURCH	608-271-6633
5701 Raymond Rd. Madison, 53711	
GRACE EPISCOPAL CHURCH	600 DEE E147
116 West Washington Ave., Madison, 53703	008-255-514/
1 10 West Washington / Wes, Madison, 60/00	
LUSSIER FOOD PANTRY	608-833-4979
55 S. Gammon Road, Madison, 53717	
MT. ZION BAPTIST CHURCH	608-255-5270
2019 Fisher St., Madison, 53713	000 200 0270

SOLOMON'S FOOD PANTRY	
ST. MARK'S LUTHERAN CHURCH605 Spruce St., Madison, 53715	608-256-8463
ST. VINCENT DE PAUL2033 Fish Hatchery Road, Madison, 53713	608-257-0919
SUN PRAIRIE EMERGENCY FOOD PANTRY	608-825-3875
	nprairiefoodpantry.com
THE RIVER FOOD PANTRY	608-442-8815
2201 Darwin Rd, Madison, 53704	riverfoodpantry.org
THE SALVATION ARMY	608-250-2203
3030 Darbo Drive, Madison, 53714	
UNITED WAY 2-1-1Call for the most current database for resources in Dane County.	- 211 or 608-246-4350
WIL-MAR NEIGHBORHOOD CENTER953 Jenifer St., Madison, 53703	608-257-4576
Other Food Programs	
FOODSHARE	000 704 5556
Provides low income customers with funds to buy food. Benefits distribute work like debit cards.	
EVENING MEALS ON WHEELS	608-204-0923
2931 Chapel Valley Rd, Fitchburg, 53711 Delivery of hot, noontime meals seven days a week for those unable to pre do grocery shopping.	
WIC (WOMEN, INFANTS AND CHILDREN)2230 S. Park St., Madison, 53713	608-267-1111

Low-Cost or Free Medical Treatment

ACCESS COMMUNITY HEALTH CENTERS 608-443-5480 accesscommunityhealthcenters.org
Clinics offer free or low-cost medical care. Fees based on income. Accepts Medicare, Medicaid, and private insurance.
Dodgeville Dental Clinic 608-935-5550
103 E. Fountain Street Dodgeville, 53533
Sun Prairie Clinic 608-825-7100
1270 W Main St., Sun Prairie, 53590
Wingra Family Medical Center 608-263-3111
1102 S Park St., Madison 53715
William T. Evjue Clinic 608-443-5480
3434 East Washington Ave, Madison 53704 Joyce & Marshall Erdman Clinic
2202 S. Park St., Madison, 53713
2202 3. 1 ark st., Madison, 337 13
CATHOLIC MULTICULTURAL CENTER 608-661-3512
1862 Beld St, Madison, 53713 <u>cmcmadison.org</u>
A parish nurse can be seen about general health concerns.
, g
DEAN FOUNDATION-BSP FREE CLINIC 608-827-2308
2711 Allen Blvd, Middleton, 53562
Free secondary health consultations for specific health needs.
PUBLIC HEALTH MADISON AND DANE COUNTY 608-266-4821
<u>www.publichealthmdc.com</u>
TRIANGLE COMMUNITY MINISTRY 608-257-8517
755 Braxton Pl. #B109, Madison, 53715 triangleministry.com Reaches out to Triangle Housing residents, providing worship, Bible study, counseling, visitation,
nursing care/assistance and other programs.
nuising care, assistance and other programs.
Recreational, Volunteer, and Social Opportunities
Dane County offers many recreational, volunteer, advocacy and social opportunities for the general public. This listing includes those of most interest to consumers and their families.
CORNUCOPIA 608-249-7477
2 S. Ingersoll St, Madison, 53703 copiarts.org
Focuses on the arts as a means to build self-confidence, express feelings and ideas, tell stories, develop skills, educate and enhance lives.

NAMI DANE COUNTY
OFF THE SQUARE CLUB
UNITED WAY 2-1-1
CHRYSALIS, INC
DANE COUNTY JOB CENTER
DIVISION OF VOCATIONAL REHABILITATION (DVR) 608-242-4800 1801 Aberg Ave, Madison, 53704 The Wisconsin DVR provides a range of employment services to individuals with disabilities.
EMPLOYMENT AND TRAINING ASSOCIATION
EQUAL OPPORTUNITIES COMMISSION

GOODWILL INDUSTRIES OF SOUTH CENTRAL WISCONSIN, INC 608-246-3140 1302 Mendota St, Madison, 53714 goodwillscwi.org Vocational and residential services to people with disabilities and other special needs. Group homes for adults with serious mental illness.
GREATER WI AGENCY FOR AGING RESOURCES 608-243-5670 1414 MacArthur Rd, Madison, 53714 Training and employment program for older adults.
WI SENIOR EMPLOYMENT PROGRAM (WISE) 608-242-4928 Employment training program for low-income, unemployed individuals aged 55 and older.
YAHARA HOUSE
YWCA Empowerment Center
BIPOC Resources
ANESIS THERAPY CENTER
CENTRO HISPANO
FREEDOM, INC
HMONG INSTITUTE

KAJSIAB HOUSE3518 Memorial Dr., Madison, 53704 jo For Hmong families to express their culture, increase their understanding of living in receive mental health help.	ourneymhc.org
NEHEMIAH CENTER655 W. Badger Rd., Madison, 53713 Nehemiah provides a wide array of culturally competent and relevant programs to roof men who are leaving jail or prison.	nehemiah.org
Multicultural, outpatient behavioral health program that targets families with ecolo	sankofabch.org ogical stressors
Social Security Income, Social Security, Disability Income, Medicare, an	<u>nd Medicaid</u>
EMPLOYMENT RESOURCES, INC	608-246-3444 eri-wi.org
LEGAL ACTION OF WISCONSIN, INC 608-744 Williamson St, Madison, 53703 Free legal services provided to low-income persons and groups in non-criminal mat Social Security and disability law.	legalaction.org
SOCIAL SECURITY ADMINISTRATION	ssa.gov
SSDI Attorneys: Following is a list of Dane County attorneys who handle Social Security Disability listed does not constitute NAMI endorsement. We suggest you ask any attorney yo describe his or her experience and ask about costs.	•
Haskins Short & Brindley LLC5113 Monona Drive, Monona, 5271 hs	608-237-6673 sbelderlaw.com
Hawks Quindel, S.C409 East Main St #500, Madison, 53703	608-257-0040 hq-law.com

Criminal Justice System

DANE COUNTY JAIL 608-284-6800
115 W Doty St, Madison, 53703
DANE COUNTY JUVENILE COURT 608-283-2925
210 Martin Luther King Jr Blvd #200, Madison, 53703 juvenilecourt.countyofdane.com
DANE COUNTY VINE (National Victim Notification Network)
Jail Resources 608-866-277-7477
JUSTDANE 608-256-0906
2115 S Park St, Madison, 53713 <u>justdane.org</u>
Re-entry programs for the formerly incarcerated.
NEHEMIAH CENTER 608-257-2453
655 W. Badger Rd., Madison, 53713 nehemiah.org
Nehemiah provides a wide array of culturally competent and relevant programs to meet the needs of men who are leaving jail or prison.
STATE PUBLIC DEFENDERS 608-266-9150
17 S Fairchild St, Madison, 53703 wisspd.org
Legal representation to inmates of state institutions and individuals subject to civil commitment or protective placement.

Insurance, Legal Services, Patient Rights

DISABILITY RIGHTS WISCONSIN	608-267-0214
131 W. Wilson St, #700, Madison, 53703 <u>disak</u>	oilityrightswi.org
Advocacy services for people with disabilities on issues of abuse and neglect, pat	ient rights.
deinstitutionalization, long-term care, special education, voting rights, discriminati	on in
employment and housing, barriers to accessibility, SSI managed care, Medicare Pa	•
program attorney services to disability benefit specialists, assistive technology, ar	
services. They do not provide legal assistance for bankruptcies, traffic tickets, crir	ninal cases or
family law issues like child custody, child support or divorce.	
EQUAL OPPORTUNITIES COMMISSION	- 608-266-4910
Dept. of Civil Rights	
210 Martin Luther King Jr. Blvd, #523, Madison, 53703	
Enforces the City of Madison Equal Opportunities Ordinance which prohibits discr	imination in
housing, employment and public accommodations.	
I AMVED DECEDEAL & INCODMATION SERVICE (LDIS) 600-257-4666-0	900 262 0092
LAWYER REFERRAL & INFORMATION SERVICE (LRIS) 608-257-4666 &	par.org/forpublic
A legal assistant will analyze potential legal problems and help locate the best so	
service of the State Bar of Wisconsin.	arce or ricip. A
LEGAL ACTION OF WISCONSIN, INC - DANE COUNTY OFFICE	- 855-947-2529
744 Williamson St, Ste. 200, Madison, 53715	legalaction.org
Free legal services provided to low-income persons and groups in Dane, Jefferson	
Rock, Dodge and Green Counties in such non-criminal matters as housing, welfare	
affairs, Social Security, disability and family law. They do not take criminal, traffic,	bankruptcy, or
fee generating cases.	
STATE PUBLIC DEFENDERS	608-266-9150
17 S Fairchild St, Madison, 53703	wispd.org
State Public Defenders provide legal representation to inmates of state institution	s and to
individuals who are the subject of civil commitment or protective placement proce	eedings.
WISCONSIN OFFICE OF THE COMMISSIONER OF INSURANCE	- 608-266-3585
125 S. Webster St, Madison, 53703	oci.wi.gov
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Estate Planning/ Special Needs Trusts

Following is a list of Dane County attorneys with experience in setting up special needs trusts. Such a trust allows parents to place money in trust for a disabled person without endangering his or her public benefits. Other attorneys who would like to be listed can contact NAMI Dane County at contact@namidanecounty.org.

Being listed does not constitute NAMI endorsement. We suggest you ask any attorney you approach to describe his or her experience, and how familiar the attorney is with the requirements of the public benefits program in which your offspring is enrolled. Ask for the names of clients for whom the attorney has set up special needs trusts. Don't be embarrassed to ask about the cost of setting up the trust.

Bear in mind that once a trust is established, the institution handling the trust will charge an annual fee for managing the trust funds. Investigate using the nonprofit Wisconsin Pooled and Community Trusts (WisPACT II). WisPACT is a master trust arrangement established in a cooperative effort by the Wisconsin State Bar Association and aging and disability advocates, including NAMI Wisconsin. WisPACT allows you to assign part or all of your estate for the purpose of providing supplemental funds for your mentally ill dependent after you are gone without endangering his or her eligibility for public benefits (e.g., SSI, Medicaid). For more information, contact:

WisPACT, Inc	· 608-268-6006
226 Corporate Dr, Madison, 53704	wispact.org

<u>Attorneys</u>

*Being listed does not constitute NAMI endorsement. We suggest you ask any attorney you approach to describe his or her experience and ask about costs.

Froemming Law Office	608-665-3357
Roy Froemming	<u>froemminglaw.com</u>
4333 Nakoma Rd, Madison, 53711	
Haskins Short & Brindley LLC	608-237-6673
5113 Monona Drive, Monona, 5271	hsbelderlaw.com
Hawks Quindel, S.C	608-257-0040
409 East Main St #500, Madison, 53703	hq-law.com
Hill, Glowacki LLP	608-244-1354
5250 East Terrace Dr., Suite 130, Madison, 53718	<u>hillglowacki.com</u>

Murphy, Desmond S.C	608-257-7181
33 E. Main St, #500, Madison, 53703	murphydesmond.com
Stafford Rosenbaum LLP	608-256-0226
222 W. Washington Ave. Ste. 900, Madison, 53701	staffordlaw.com



This resource guide is produced by NAMI Dane County (National Alliance on Mental Illness), as part of our mission to provide support, education and advocacy for those affected by mental illness.

Updated July 2021