

Draft Strategic Plan FY 2024-2027

Listening Session Agenda

Tuesday, October 31, 2023

12:00 PM – 2:00 PM

Link: [Click Here to Register](#)

Meeting ID: 810 3507 3493

Call-in Number: 408 638 0968 US

TOPICS

12:00 PM

Welcome and Community Guidelines

Commission staff will welcome Listening Session participants and go over meeting procedures and guidelines. Staff will also present a brief overview of the Commission.

12:10 PM

Strategic Plan Overview

Norma Pate, Deputy Director of Administrative Services and Performance Management, will provide an overview of the Commission's draft Strategic Plan for FY 2024-2027.

12:20 PM

Discussion Questions

Commission staff will facilitate the main discussion regarding feedback on the draft Strategic Plan for FY 2024-2027, which has been posted on the Commission's webpage: <https://mhsoac.ca.gov/strategic-plan/make-your-voice-heard/>. Participants may respond to the following questions.

1. What are the most important mental health needs in your community and what is needed to address them?
2. How do you think the Commission can effectively promote Diversity, Equity, and Inclusion (DE&I) approaches in the mental health system?
3. What can the Commission do to support partnerships between consumers, community organizations, and service providers?
4. What does transformative change in mental health mean to you? How can the Commission support that change?
5. What considerations or concerns should the Commission consider when integrating substance use disorder services into its work?
6. How could the Commission best support counties and their community partners to implement the new requirements of The Behavioral Health Services Act?
7. How can the Commission help build public trust and ownership in the mental health system?



Mental Health Services
Oversight & Accountability Commission

8. Does the decision framework on page 8-10 make sense to you? Do you think this would be a good framework to use to set the Commission's priorities?
9. Do you have any additional comments regarding the Commission's FY 2024-27 strategic plan?

1:55 PM

Next Steps and Closing Remarks

Commission staff will inform participants of the next steps of the Strategic Plan community engagement process. Any additional responses to the discussion questions may also be submitted in written form through the Commission's website: <https://mhsoac.ca.gov/strategic-plan/make-your-voice-heard/>

Pursuant to the American with Disabilities Act, individuals who, because of a disability, need special assistance to participate in any Commission meeting or activities, may request assistance by calling (916)



Mental Health Services
Oversight & Accountability Commission

500-0577 or by emailing mhsoac@mhsoac.ca.gov. Requests should be made one (1) week in advance whenever possible.