



WELLNESS • RECOVERY • RESILIENCE



Mental Health Services
Oversight & Accountability Commission

Commission Teleconference Meeting April 28, 2022 PowerPoint Presentations and Handouts

- Agenda Item 2:**
- **PowerPoint:** Resiliency Empowerment Support Team At Everhart Village
 - **Handout:** Letters of Support for Butte County Innovation Project
- Agenda Item 3:**
- **PowerPoint:** Mental Health Services Act Public Hearing on the Encampment-Based Mobile Wellness Center Project

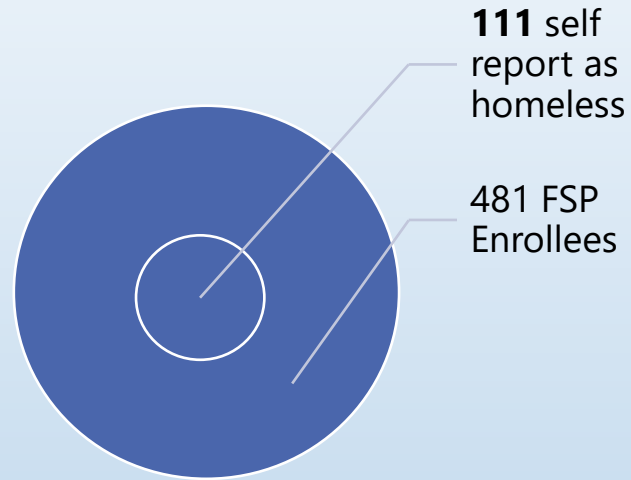
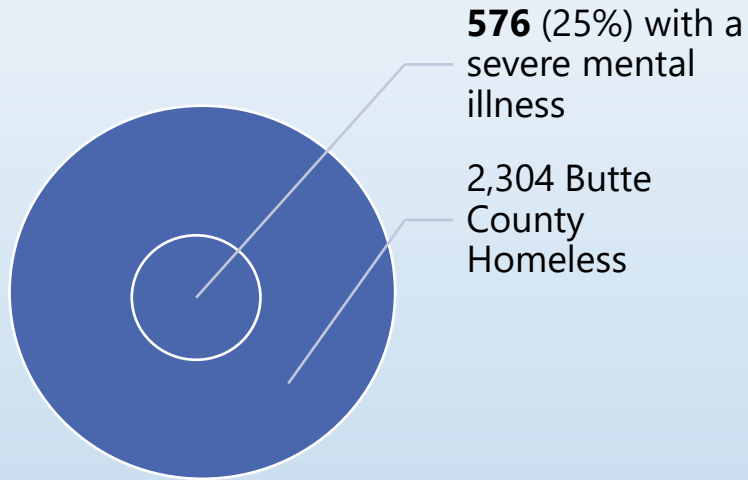


Resiliency Empowerment Support Team

At Everhart Village

Presented by:
Holli Drobny (she/her)
Mental Health Services Act Coordinator

The problem we are trying to solve in Butte County:



We are currently treating 19 percent (111 of 576), of the severely mentally ill homeless population in the County.

Individual barriers

- Stigma
- Symptoms/functional impairments
- Addiction
- Situational (transportation, lack of housing)
- Complex/chronic health issues

Provider barriers

- Traditional clinic-based services
- SUD Treatment Model
- Contacting and connecting with people who lack housing

County Characteristics

- Wildfires
- Lack of housing
- Lack of providers
- Rural and low-income
- ACE Scores



What is not working?

- The current system **is** working well for clients that are motivated and high functioning enough to engage in treatment.
- The current system **is not** working well for individuals that are not able to engage in ongoing outpatient mental health services.



What is the solution?

Addressing barriers to engagement!

Intensive Outreach and Engagement Team:

- 3 Counselors
- 1 Peer Support Counselor
- 2 FT and 2 PT Peer Support Specialists
- Field psychiatry and nursing
- Meeting people where they are
- Flexible funding
- Two cars for transportation

REST at Everhart Village:

- Emergency shelter dedicated to this specific project
- Co-located next the largest BCBH service site in Butte County
- Facilitated by the Chico Housing Action Team
- Pharmacy, Community Room and Computer Lab

Ampla Health:

- Comprehensive healthcare provider one block away from Everhart Village

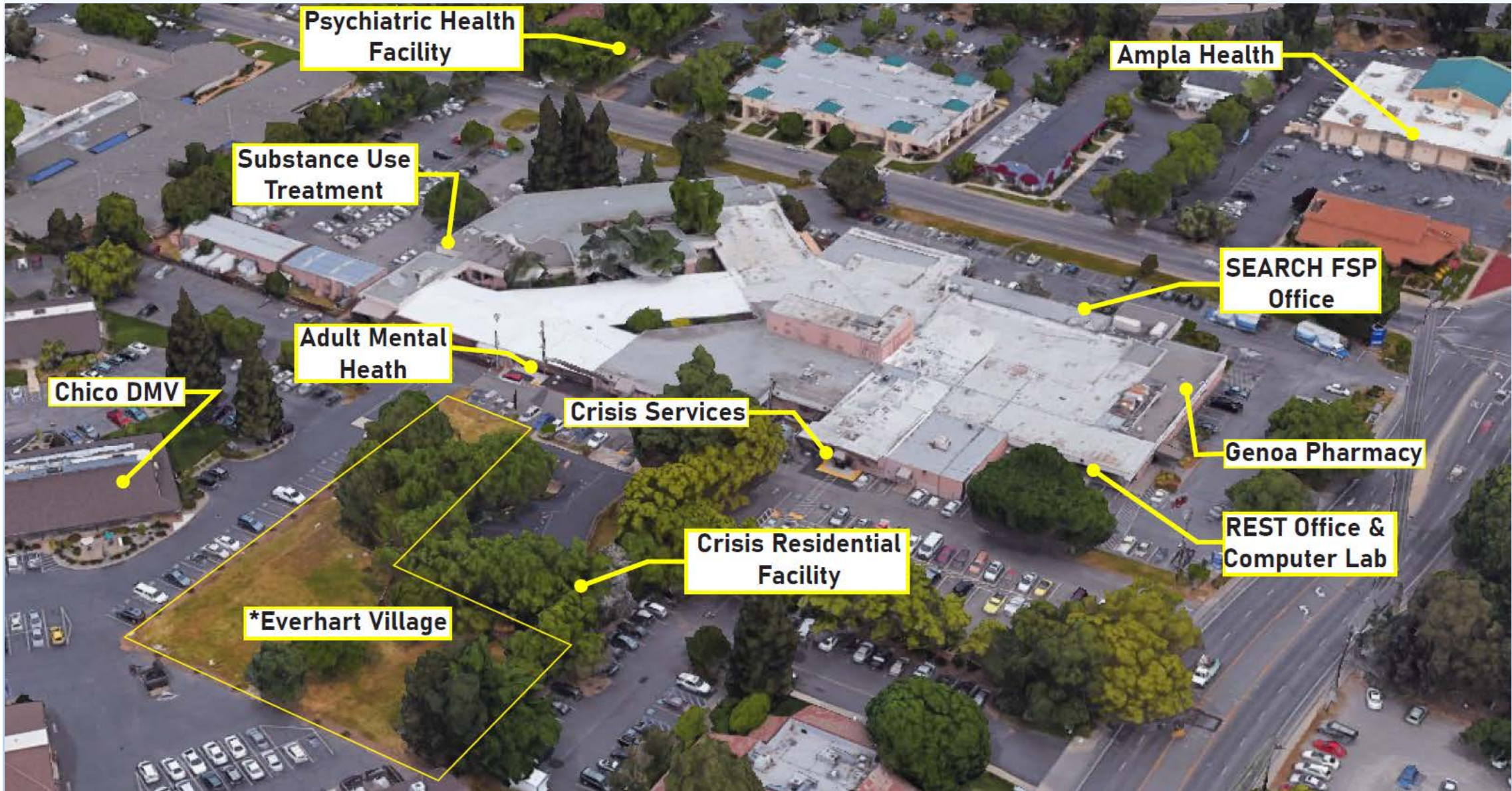
Peer Care Coordination:

- Outreach Team
- Coordinating care for residents of Everhart

Strong collaborations:

- Full Service Partnership
- Substance Use Treatment





Psychiatric Health Facility

Ampla Health

Substance Use Treatment

SEARCH FSP Office

Adult Mental Health

Chico DMV

Crisis Services

Genoa Pharmacy

Crisis Residential Facility

REST Office & Computer Lab

***Everhart Village**

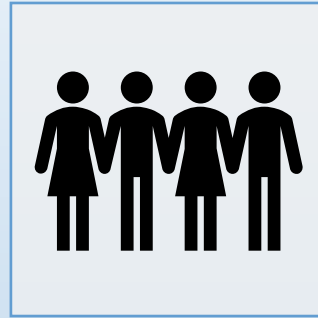
Community Collaboration

Butte County stakeholders have supported this project since 2019



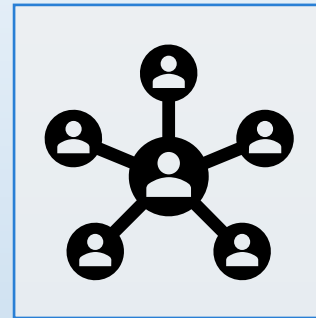
2019

- Three Year Planning Process
- 201 Surveys Completed



2020

- 67% of survey respondents reported that unhoused community members have the highest need for mental health services and supports.



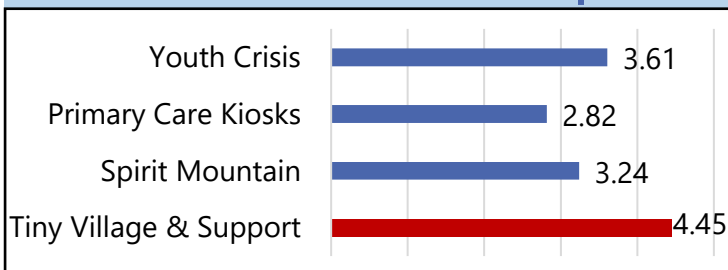
2021

- 142 surveys specifically related to REST
- Various workgroups
- Local governing bodies voted to support REST as an alternative to Laura's Law



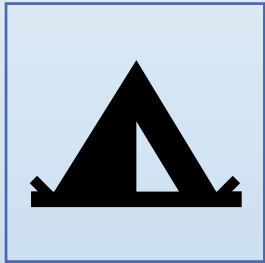
2022

- 35 submissions of support during 30-day public comment
- Robust input related to Peer Support Specialist role
- 13 Letters of Support
- Everhart Village to open Fall 2022



Learning Goals and Evaluation

Will we be able to help the REST target population to obtain stable long-term housing, reduce its utilization of crisis services and hospitalizations, lower arrests, and raise employment?



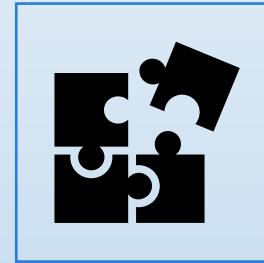
1. Intensive Outreach

Is intensive outreach effective for engaging the target population in services?



2. On-site Housing

Does on-site housing facilitate client engagement?



3. Comprehensive

Is the overall REST approach of intensive outreach, coordinated care, and onsite housing, effective for engaging the target population in services?



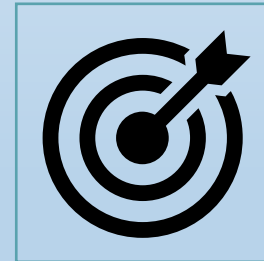
4. Learning

Does continuous quality improvement improve program and clinical practices and thereby improve client engagement?



5. Reducing Symptoms & Impairments

Will we be able to help the target population with mental health, substance use, and functional impairments?



6. Changing Lives

Achieving long-term stability indicates that it is possible to help difficult to engage clients

Financials

PERSONNEL	\$3,298,966
OPERATING	\$183,078
NON-RECURRING COSTS	\$133,000
CONSULTANT COSTS/CONTRACTS	\$1,236,300
OTHER EXPENDITURES	\$850,873
ADMINISTRATION COSTS	\$507,639
EVALUATION COSTS	\$188,744
MHSA INNOVATION FUNDS TOTAL	\$3,510,520
GRAND TOTAL	\$6,398,600

	FY 22/23	FY 23/24	FY 24/25	FY 25/26	FY 26/27	TOTAL
TOTAL INNOVATION BUDGET	\$998,403	\$664,039	\$664,039	\$664,039	\$520,000	\$3,510,520

Thank You



PROPOSED MOTION

The Commission approves Butte County's Innovation Project, as follows:

- Name:** Resilience Empowerment Support Team (REST) at Everhart Village
- Amount:** Up to \$3,510,520 in MHSA Innovation funds
- Project Length:** 5 Years

April 18, 2022

Mental Health Services Oversight and Accountability Commission

1325 J Street, Suite 1700

Sacramento, CA 95814

RE: Resiliency Empowerment Support Team (REST) Mental Health Services Act Innovation Project

Dear Commissioners,

I would like to express my support for the Resiliency Empowerment Support Team (REST) Innovation Project that is being presented by Butte County Behavioral Health (BCBH) on April 28, 2022.

In Butte County, a combination of local wildfires, a global pandemic, high rates of homelessness, and significant prevalence of co-occurring mental illness and substance use disorders have severely impacted our community. These circumstances have exacerbated barriers at both an individual and provider level that impede the ability of BCBH to engage and serve vulnerable community members eligible for Behavioral Health services.

I also support REST's innovative approach to create a collective framework to reduce negative outcomes of untreated mental illness and/or co-occurring disorders. This framework includes an intensive outreach and engagement team to connect with individuals experiencing homeless and who would benefit from various health interventions. The REST project will be the direct referral source to Everhart Village, an emergency shelter consisting of sleeping cabins co-located next the largest BCBH service site in Butte County. REST participants will have access to a menu of services and support; including mental health treatment, substance use treatment providers, peer support specialist care coordination, housing case managers, field-based psychiatry and nursing, medication support, onsite pharmacy, community resource center and a computer lab. REST participants with complex medical conditions will be linked, with the assistance of a Peer Support Specialists, to primary care treatment and dental care to ensure the whole person is cared for.

Thank you for your consideration of the REST project. I hope that you will approve this request and allow for this innovative project to make an impactful change in our community.

Sincerely,

Robert Zadra MD (retired)

A handwritten signature in black ink, appearing to be 'RZ', is written over a circular scribble. A horizontal line extends from the bottom of the scribble to the right.

April 15, 2022

Mental Health Services Oversight and Accountability Commission
1325 J Street, Suite 1700
Sacramento, CA 95814

RE: Resiliency Empowerment Support Team (REST) Mental Health Services Act Innovation Project

Dear Commissioners,

My family and I would like to express our overwhelming support for the Resiliency Empowerment Support Team (REST) Innovation Project that is being presented by Butte County Behavioral Health (BCBH) on April 28, 2022.

In Butte County, a combination of local wildfires, a global pandemic, high rates of homelessness, and significant prevalence of co-occurring mental illness and substance use disorders have severely impacted our community. These circumstances have exacerbated barriers at both an individual and provider level that impede the ability of BCBH to engage and serve vulnerable community members eligible for Behavioral Health services.

We support REST's innovative approach. It includes an intensive outreach and engagement team to connect with individuals experiencing homelessness and who would benefit from various health interventions. We see them walking the streets of community every day. We know they need help. The REST project will be the direct referral source to Everhart Village. REST participants will have access to a variety of services and support; including mental health treatment, substance use treatment providers, peer support specialist care coordination, housing case managers, field-based psychiatry and nursing, medication support, onsite pharmacy, community resource center and a computer lab. REST participants with complex medical conditions will be linked, with the assistance of a Peer Support Specialists, to primary care treatment and dental care to ensure the whole person is cared for. These people need our help, and REST has a plan to assist them. We have to give it a try.

Thank you for your consideration of the REST project. We are hopeful that you will approve this request and allow for this innovative project to make an impactful change in our community.

Sincerely,

Jennifer [REDACTED]
[REDACTED]
[REDACTED]

April 12, 2022

Mental Health Services Oversight and Accountability Commission
1325 J Street, Suite 1700
Sacramento, CA 95814

RE: Resiliency Empowerment Support Team (REST) Mental Health Services Act Innovation Project

Dear Commissioners,

HUSH/CHAT would like to express our overwhelming support for the Resiliency Empowerment Support Team (REST) Innovation Project that is being presented by Butte County Behavioral Health (BCBH) on April 28, 2022.

In Butte County, a combination of local wildfires, a global pandemic, high rates of homelessness, and significant prevalence of co-occurring mental illness and substance use disorders have severely impacted our community. These circumstances have exacerbated barriers at both an individual and provider level that impede the ability of BCBH to engage and serve vulnerable community members eligible for Behavioral Health services.

We support REST's innovative approach to create a collective framework to reduce negative outcomes of untreated mental illness and/or co-occurring disorders. This framework includes an intensive outreach and engagement team to connect with individuals experiencing homeless and who would benefit from various health interventions. The REST project will be the direct referral source to Everhart Village, an emergency shelter consisting of sleeping cabins co-located next the largest BCBH service site in Butte County. REST participants will have access to a menu of services and support; including mental health treatment, substance use treatment providers, peer support specialist care coordination, housing case managers, field-based psychiatry and nursing, medication support, onsite pharmacy, community resource center and a computer lab. REST participants with complex medical conditions will be linked, with the assistance of a Peer Support Specialists, to primary care treatment and dental care to ensure the whole person is cared for.

Thank you for your consideration of the REST project. WE are hopeful that you will approve this request and allow for this innovative project to make an impactful change in our community.

Sincerely,

Sharice Atkins, BA
HUSH Case Manager
530.715.7339

sharice@chicohousingactionteam.net



April 18, 2022

Mental Health Services Oversight and Accountability Commission

1325 J Street, Suite 1700

Sacramento, CA 95814

RE: Resiliency Empowerment Support Team (REST) Mental Health Services Act Innovation Project

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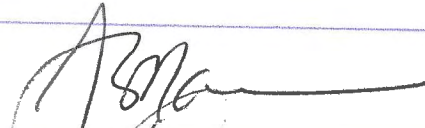
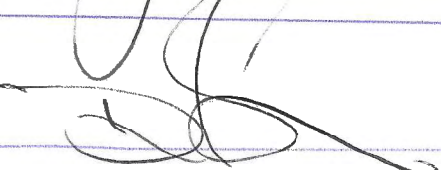
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Thank you for your consideration of the REST project. We are hopeful that you will approve this request and allow for this innovative project to make an impactful change in our community.

Sincerely,

Jack A. Palazzo		5 Jerome Pl. Chico 95926
DAN ROBLES		914 SYCAMORE CHICO, CA, 95928
Jill Mandeson		1915 Broadway St Chico CA 95928
DAVID SAMUELS		230 W 7TH AVE Chico, CA 95926

April 18, 2022

Mental Health Services Oversight and Accountability Commission

1325 J Street, Suite 1700

Sacramento, CA 95814

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Sincerely,

Robyn Engle

251 Rio Lindo Ave 8 Chico CA
95926

Steven Cook 1031 W. 12th Ave Chico, Ca 95926

Steven Cook

Kathryn O'Bryan 1187 Manchester Rd. 95926

KOBryan

April 15, 2022

Mental Health Services Oversight and Accountability Commission
1325 J Street, Suite 1700
Sacramento, CA 95814

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Thank you for your consideration of the REST project. We are hopeful that you will approve this request and allow for this innovative project to make an impactful change in our community.

Sincerely, *Ann Polivka, RN FNP* — ANN POLIVKA
912 Sycamore St.
Chico, CA. 95928

<i>GEORGE AT MR. HOSP</i>	<i>George At Mr. Hosp</i>	
<i>SIERRA CHIK-McNEAL</i>	<i>Sierra Chik-McNeal</i>	1912 Spruce Ave Chico CA 95926
<i>JOSH INDIAN</i>	<i>Josh Indian</i>	1234 CHICK LN Chico CA 95920
<i>Dwight Coats</i>	<i>Dwight Coats</i>	1013 W 5th Ave Chico CA 95925

April 15, 2022

Mental Health Services Oversight and Accountability Commission
1325 J Street, Suite 1700
Sacramento, CA 95814

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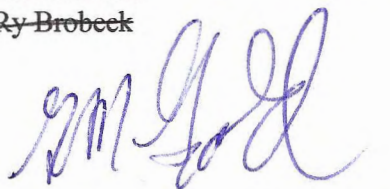
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Thank you for your consideration of the REST project. We are hopeful that you will approve this request and allow for this innovative project to make an impactful change in our community.

Sincerely,
~~Diane Suzuki~~
~~Jim Brobeck~~
~~Ry Brobeck~~

PHIL MAXEY
GEORGE GOLD


115 Winchester Ct
Chico 95926

Phil Maxey
1607 MANZANITA AVE
CHICO, CA 95926

Terese Oliver
Terese Oliver
455 Rio Lindo Ave #63
Chico CA 95926

Victor Cantor
2055 Amanda Way #21
Chico, CA 95925

Jeff Fox - 532-7722
Chico, Ca.

April 15, 2022

Mental Health Services Oversight and Accountability Commission
1325 J Street, Suite 1700
Sacramento, CA 95814

RE: Resiliency Empowerment Support Team (REST) Mental Health Services Act Innovation Project

Dear Commissioners,

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In Butte County, a combination of local wildfires, a global pandemic, high rates of homelessness, and significant prevalence of co-occurring mental illness and substance use disorders have severely impacted our community. These circumstances have exacerbated barriers at both an individual and provider level that impede the ability of BCBH to engage and serve vulnerable community members eligible for Behavioral Health services.

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Thank you for your consideration of the REST project. I am hopeful that you will approve this request and allow for this innovative project to make an impactful change in our community.

Sincerely,

Angel Dillingham-Taylor

A handwritten signature in black ink, appearing to read "Angel", followed by a long, horizontal, wavy line that extends across the width of the signature area.

April 13, 2022

Mental Health Services Oversight and Accountability Commission
1325 J Street, Suite 1700
Sacramento, CA 95814

RE: Resiliency Empowerment Support Team (REST) Mental Health Services Act Innovation Project

Dear Commissioners,

I, Sawyere Lamontagne, would like to express my overwhelming support for the Resiliency Empowerment Support Team (REST) Innovation Project that is being presented by Butte County Behavioral Health (BCBH) on April 28, 2022.

In Butte County, a combination of local wildfires, a global pandemic, high rates of homelessness, and significant prevalence of co-occurring mental illness and substance use disorders have severely impacted our community. These circumstances have exacerbated barriers at both an individual and provider level that impede the ability of BCBH to engage and serve vulnerable community members eligible for Behavioral Health services.

I support REST's innovative approach to create a collective framework to reduce negative outcomes of untreated mental illness and/or co-occurring disorders. This framework includes an intensive outreach and engagement team to connect with individuals experiencing homeless and who would benefit from various health interventions. The REST project will be the direct referral source to Everhart Village, an emergency shelter consisting of sleeping cabins co-located next the largest BCBH service site in Butte County. REST participants will have access to a menu of services and support; including mental health treatment, substance use treatment providers, peer support specialist care coordination, housing case managers, field-based psychiatry and nursing, medication support, onsite pharmacy, community resource center and a computer lab. REST participants with complex medical conditions will be linked, with the assistance of a Peer Support Specialists, to primary care treatment and dental care to ensure the whole person is cared for.

Thank you for your consideration of the REST project. I am hopeful that you will approve this request and allow for this innovative project to make an impactful change in our community.

Sincerely,

Sawyere Lamontagne
Housing Support Specialist at CHAT

April 18th, 2022

Mental Health Services Oversight and Accountability Commission

1325 J Street, Suite 1700

Sacramento, CA 95814

RE: Resiliency Empowerment Support Team (REST) Mental Health Services Act Innovation Project

Dear Commissioners

I Bryan Hester would like to express my overwhelming support for the Resiliency Empowerment Support Team (REST) Innovation Project that is being presented by Butte County Behavioral Health (BCBH) on April 28, 2022.

In Butte County, a combination of local wildfires, a global pandemic, high rates of homelessness, and significant prevalence of co-occurring mental illness and substance use disorders have severely impacted our community. These circumstances have exacerbated barriers at both an individual and provider level that impede the ability of BCBH to engage and serve vulnerable community members eligible for Behavioral Health services.

I Bryan Hester support REST's innovative approach to create a collective framework to reduce negative outcomes of untreated mental illness and/or co-occurring disorders. This framework includes an intensive outreach and engagement team to connect with individuals experiencing homeless and who would benefit from various health interventions. The REST project will be the direct referral source to Everhart Village, an emergency shelter consisting of sleeping cabins co-located next the largest BCBH service site in Butte County. REST participants will have access to a menu of services and support; including mental health treatment, substance use treatment providers, peer support specialist care coordination, housing case managers, field-based psychiatry and nursing, medication support, onsite pharmacy, community resource center and a computer lab. REST participants with complex medical conditions will be linked, with the assistance of a Peer Support Specialists, to primary care treatment and dental care to ensure the whole person is cared for.

Thank you for your consideration of the REST project. I Bryan Hester are hopeful that you will approve this request and allow for this innovative project to make an impactful change in our community.

Sincerely,

Bryan Hester



April 5, 2022

Mental Health Services Oversight and Accountability Commission

1325 J Street, Suite 1700

Sacramento, CA 95814

RE: Resiliency Empowerment Support Team (REST) Mental Health Services Act Innovation Project

Dear Commissioners,


Chico Housing Action Team would like to express our overwhelming support for the Resiliency Empowerment Support Team (REST) Innovation Project that is being presented by Butte County Behavioral Health (BCBH) on April 28, 2022.

In Butte County, a combination of local wildfires, a global pandemic, high rates of homelessness, and significant prevalence of co-occurring mental illness and substance use disorders have severely impacted our community. These circumstances have exacerbated barriers at both an individual and provider level that impede the ability of BCBH to engage and serve vulnerable community members eligible for Behavioral Health services.

Chico Housing Action Team support REST's innovative approach to create a collective framework to reduce negative outcomes of untreated mental illness and/or co-occurring disorders. This framework includes an intensive outreach and engagement team to connect with individuals experiencing homeless and who would benefit from various health interventions. The REST project will be the direct referral source to Everhart Village, an emergency shelter consisting of sleeping cabins co-located next the largest BCBH service site in Butte County. REST participants will have access to a menu of services and support; including mental health treatment, substance use treatment providers, peer support specialist care coordination, housing case managers, field-based psychiatry and nursing, medication support, onsite pharmacy, community resource center and a computer lab. REST participants with complex medical conditions will be linked, with the assistance of a Peer Support Specialists, to primary care treatment and dental care to ensure the whole person is cared for.

Thank you for your consideration of the REST project. Chico Housing Action Team are hopeful that you will approve this request and allow for this innovative project to make an impactful change in our community.

Sincerely,



Nicole Drummond

Executive Director

Chico Housing Action Team



African American Family & Cultural Center

April 6, 2022

Mental Health Services Oversight and Accountability Commission
1325 J Street, Suite 1700
Sacramento, CA 95814

RE: Resiliency Empowerment Support Team (REST) Mental Health Services Act Innovation Project

Dear Commissioners,

The African American Family & Cultural Center would like to express our overwhelming support for the Resiliency Empowerment Support Team (REST) Innovation Project that is being presented by Butte County Behavioral Health (BCBH) on April 28, 2022.

In Butte County, a combination of local wildfires, a global pandemic, high rates of homelessness, and significant prevalence of co-occurring mental illness and substance use disorders have severely impacted our community. These circumstances have exacerbated barriers at both an individual and provider level that impede the ability of BCBH to engage and serve vulnerable community members eligible for Behavioral Health services.

The African American Family & Cultural Center supports REST's innovative approach to create a collective framework to reduce negative outcomes of untreated mental illness and/or co-occurring disorders. This framework includes an intensive outreach and engagement team to connect with individuals experiencing homeless and who would benefit from various health interventions. The REST project will be the direct referral source to Everhart Village, an emergency shelter consisting of sleeping cabins co-located next to the largest BCBH service site in Butte County. REST participants will have access to a menu of services and support; including mental health treatment, substance use treatment providers, peer support specialist care coordination, housing case managers, field-based psychiatry and nursing, medication support, onsite pharmacy, community resource center and a computer lab. REST participants with complex medical conditions will be linked, with the assistance of a Peer Support Specialist, to primary care treatment and dental care to ensure the whole person is cared for.

Thank you for your consideration of the REST project. We The African American Family & Cultural Center are hopeful that you will approve this request and allow for this innovative project to make an impactful change in our community.

Sincerely,

The African American Family & Cultural Center

A place where people convene, connect and celebrate the essence of our community.

3300 Spencer Avenue, Oroville, CA 95966
Telephone: (530) 532-1205 Fax: (530) 532-9246
Website: aafcc-oroville.org



@aafcc_oroville



www.facebook.com/aafcc.oroville/



@AAFCC.OROVILLE



April 14, 2022

Mental Health Services Oversight and Accountability Commission
1325 J Street, Suite 1700
Sacramento, CA 95814

RE: Resiliency Empowerment Support Team (REST) Mental Health Services Act
Innovation Project

Dear Commissioners,

We, Chico Housing Action Team, would like to express our enthusiastic and unequivocal support for the Resiliency Empowerment Support Team (REST) Innovation Project that is being presented by Butte County Behavioral Health (BCBH) on April 28, 2022. CHAT will be working very closely with Behavioral Health in implementation of this project, as we are the primary housing provider for those transitioning out of homelessness in our community, especially those with physical and/or mental disabilities.

In Butte County, a combination of local wildfires, a global pandemic, high rates of homelessness, and significant prevalence of co-occurring mental illness and substance use disorders have severely impacted our community. These circumstances have exacerbated barriers at both an individual and provider level that impede the ability of BCBH to engage and serve vulnerable community members eligible for Behavioral Health services.

CHAT strongly supports REST's innovative approach to create a collective framework to reduce negative outcomes of untreated mental illness and/or co-occurring disorders. This framework includes an intensive outreach and engagement team to connect with individuals experiencing homeless and who would benefit from various health interventions. The REST project will be the direct referral source to Everhart Village, an emergency shelter to be operated by our CHAT, consisting of sleeping cabins co-located next to the largest BCBH service site in Butte County. REST participants will have access to a wide range of services and support, including mental health treatment, substance use treatment providers, peer support specialist care coordination, housing case managers, field-based psychiatry and nursing, medication support, onsite pharmacy, community resource center and a computer lab. REST participants with complex medical conditions will be linked, with the assistance of Peer Support Specialists, to primary care treatment and dental care to ensure the whole person is cared for.

Thank you for your favorable consideration of the REST project. All of us at CHAT are hopeful that you will approve this request and allow for this innovative project to become a reality. It will open doors to mental health services to many of those who are most vulnerable and needy in our community, and who currently have limited access to services because of their chronic homelessness.

Sincerely,

Leslie Johnson

Leslie Johnson, Board President
Chico Housing Action Team



POLICE DEPARTMENT

1460 Humboldt Road
Chico, CA 95928
<http://www.ci.chico.ca.us>



April 7, 2022

Mental Health Services Oversight and Accountability Commission
1325 J Street, Suite 1700
Sacramento, CA 95814

RE: Resiliency Empowerment Support Team (REST) Mental Health Services Act Innovation Project

Dear Commissioners,

On behalf of the Chico Police Department, I would like to express our overwhelming support for the Resiliency Empowerment Support Team (REST) Innovation Project that is being presented by Butte County Behavioral Health (BCBH) on April 28, 2022.

In Butte County, a combination of local wildfires, a global pandemic, high rates of homelessness, and significant prevalence of co-occurring mental illness and substance use disorders have severely impacted our community. These circumstances have exacerbated barriers at both an individual and provider level that impede the ability of BCBH to engage and serve vulnerable community members eligible for Behavioral Health services.

The Chico Police Department supports REST's innovative approach to create a collective framework to reduce negative outcomes of untreated mental illness and/or co-occurring disorders. This framework includes an intensive outreach and engagement team to connect with individuals experiencing homeless and who would benefit from various health interventions. The REST project will be the direct referral source to Everhart Village, an emergency shelter consisting of sleeping cabins co-located next the largest BCBH service site in Butte County. REST participants will have access to a menu of services and support; including mental health treatment, substance use treatment providers, peer support specialist care coordination, housing case managers, field-based psychiatry and nursing, medication support, onsite pharmacy, community resource center and a computer lab. REST participants with complex medical conditions will be linked, with the assistance of a Peer Support Specialists, to primary care treatment and dental care to ensure the whole person is cared for.

Thank you for your consideration of the REST project. The Chico Police Department is hopeful that you will approve this request and allow for this innovative project to make an impactful change in our community.

Sincerely,

Billy Aldridge
Interim Chief of Police

Records
(530) 897-4910
Fax (530) 895-4994

Administration
(530) 897-4950
Fax (530) 895-4929

Detective Bureau
(530) 897-5820
Fax (530) 895-4639

Animal Control
(530) 897-4960
Fax (530) 895-4639

Animal Shelter
(530) 894-5630
Fax (530) 894-5338

Evidence
(530) 897-4930
Fax (530) 895-4994



March 25, 2022

To Whom It May Concern:

Community Whole Health Alliance (CWHA) supports the Resiliency Empowerment Support Team (REST) at Everhart Village proposal for the Mental Health Services Act Innovation Project for Butte County.

CWHA is a newly incorporated nonprofit organization funded through a DHCS grant that grew from grassroots advocacy among consumers of mental health in Butte County. We have given substantial input into the project since 2019 and agreed with many changes and compromises that were made to enhance the peer support elements of the Innovation Project Plan.

The proposal will fill gaps in services by providing outreach to the unsheltered homeless people with mental health challenges in our community, which has had an affordable housing crisis for the past four years. Butte County had a housing shortage even prior to the Camp Fire, Bear Fire, and Dixie Fire, which devastated the local access to housing and displaced thousands. The location of Everhart Village is adjacent to behavioral health, substance use, and crisis services, while within a 5-minute walk of primary care services and a peer support recovery & wellness center.

Some of the essential services on-site are a computer lab and a community building where residents can seek support from their fellows as they all adapt to the great changes resulting from having stable shelter following a period of unsheltered homelessness or a high risk of losing their housing. Having access to the Internet and computers is essential in today's world, while knowing and interacting with people who are undergoing similar transitions can be a tremendous source of support.

The REST project allows for long-term engagement with unsheltered community members and access to peer support in a new and exciting way. CWHA is supportive of this initiative that could allow access to mobile peer support and services without law enforcement involvement or insurance barriers. This is extremely important in the City of Chico, which has a negative history of interactions with the unsheltered population.

We have been especially impressed by the grassroots efforts to build this proposal to focus on voluntary services, whether they result in service connection or not, to attempt to provide care to an underserved population. Furthermore, the proposal has taken into account and adopted the vast majority of stakeholder recommendations in bringing this proposal to its fruition, demonstrating the commitment to be responsive to our community.

This is the right program for Butte County.

Sincerely,

A handwritten signature in black ink, appearing to read "Denise Peterson".

Denise Peterson
Office Administrator



Employment and Social Services

Shelby Boston, Director
Public Guardian/Public Administrator

P.O. Box 1649
Oroville, California 95965

T: 530.552.6172
F: 530.534.5745

buttecounty.net/dess

March 29, 2022

Mental Health Services Oversight and Accountability Commission
1325 J Street, Suite 1700
Sacramento, CA 95814

RE: Resiliency Empowerment Support Team (REST) Mental Health Services Act Innovation Project

Dear Commissioners,

Butte County Department of Employment and Social Services (DESS) would like to express our overwhelming support for the Resiliency Empowerment Support Team (REST) Innovation Project that is being presented by Butte County Behavioral Health (BCBH) on April 28, 2022.

In Butte County, a combination of local wildfires, a global pandemic, high rates of homelessness, and significant prevalence of co-occurring mental illness and substance use disorders have severely impacted our community. These circumstances have exacerbated barriers at both an individual and provider level that impede the ability of BCBH to engage and serve vulnerable community members eligible for Behavioral Health services.

We support REST's innovative approach to create a collective framework to reduce negative outcomes of untreated mental illness and/or co-occurring disorders. This framework includes an intensive outreach and engagement team to connect with individuals experiencing homeless and who would benefit from various health interventions. The REST project will be the direct referral source to Everhart Village, an emergency shelter consisting of sleeping cabins co-located next the largest BCBH service site in Butte County. REST participants will have access to a menu of services and support; including mental health treatment, substance use treatment providers, peer support specialist care coordination, housing case managers, field-based psychiatry and nursing, medication support, onsite pharmacy, community resource center and a computer lab. REST participants with complex medical conditions will be linked, with the assistance of a Peer Support Specialists, to primary care treatment and dental care to ensure the whole person is cared for.

Thank you for your consideration of the REST project. We are hopeful that you will approve this request and allow for this innovative project to make an impactful change in our community.

Sincerely,

A handwritten signature in blue ink that reads "Shelby Boston".

Shelby Boston
Director



April 5, 2022

Mental Health Services Oversight and Accountability Commission

1325 J Street, Suite 1700

Sacramento, CA 95814

RE: Resiliency Empowerment Support Team (REST) Mental Health Services Act Innovation Project

Dear Commissioners,

The First 5 Butte County Children and Families Commission (Commission) would like to express their support for the Resiliency Empowerment Support Team (REST) Innovation Project that is being presented by Butte County Behavioral Health (BCBH) on April 28, 2022.

In Butte County, a combination of local wildfires, a global pandemic, high rates of homelessness, and significant prevalence of co-occurring mental illness and substance use disorders have severely impacted our community. These circumstances have exacerbated barriers at both an individual and provider level that impede the ability of BCBH to engage and serve vulnerable community members eligible for Behavioral Health services.

The Commission supports REST's innovative approach to create a collective framework to reduce negative outcomes of untreated mental illness and/or co-occurring disorders. This framework includes an intensive outreach and engagement team to connect with individuals experiencing homelessness and who would benefit from various health interventions. The REST project will be the direct referral source to Everhart Village, an emergency shelter consisting of sleeping cabins co-located next to the largest BCBH service site in Butte County. REST participants will have access to a menu of services and support; including mental health treatment, substance use treatment providers, peer support specialist care coordination, housing case managers, field-based psychiatry and nursing, medication support, onsite pharmacy, community resource center and a computer lab. REST participants with complex medical conditions will be linked, with the assistance of Peer Support Specialists, to primary care treatment and dental care to ensure the whole person is cared for.

Thank you for your consideration of the REST project. The Commission is hopeful that you will approve this request and allow for this innovative project to make an impactful change in our community.

Sincerely,

A handwritten signature in black ink that reads "Anna Bauer".

Anna Bauer

Director

First 5 Butte County Children and Families Commission

(530) 552-3884

March 31, 2022

Mental Health Services Oversight and Accountability Commission
1325 J Street, Suite 1700
Sacramento, CA 95814

RE: Resiliency Empowerment Support Team (REST) Mental Health Services Act Innovation Project

Dear Commissioners,

Healthy Rural California, Inc. would like to express our overwhelming support for the Resiliency Empowerment Support Team (REST) Innovation Project that is being presented by Butte County Behavioral Health (BCBH) on April 28, 2022.

In Butte County, a combination of local wildfires, a global pandemic, high rates of homelessness, and significant prevalence of co-occurring mental illness and substance use disorders have severely impacted our community. These circumstances have exacerbated barriers at both an individual and provider level that impede the ability of BCBH to engage and serve vulnerable community members eligible for Behavioral Health services.

Healthy Rural California, Inc. supports REST's innovative approach to create a collective framework to reduce negative outcomes of untreated mental illness and/or co-occurring disorders. This framework includes an intensive outreach and engagement team to connect with individuals experiencing homeless and who would benefit from various health interventions. The REST project will be the direct referral source to Everhart Village, an emergency shelter consisting of sleeping cabins co-located next the largest BCBH service site in Butte County. REST participants will have access to a menu of services and support; including mental health treatment, substance use treatment providers, peer support specialist care coordination, housing case managers, field-based psychiatry and nursing, medication support, onsite pharmacy, community resource center and a computer lab. REST participants with complex medical conditions will be linked, with the assistance of a Peer Support Specialists, to primary care treatment and dental care to ensure the whole person is cared for.

Thank you for your consideration of the REST project. We are hopeful that you will approve this request and allow for this innovative project to make an impactful change in our community.

Sincerely,



Kristy Bird MaKieve, MBA, CAE

CEO, Founder and GME Administrator
Healthy Rural California, Inc.
1905 Notre Dame Blvd., Suite 240, Chico, CA 95928
healthyruralca.org



HMONG CULTURAL CENTER OF BUTTE COUNTY

P.O. Box 2134 ♦ 1704 Oro Dam Blvd., West ♦ Oroville ♦ California 95965-2134

Phone: (530) 534-7474

Fax: (530) 534-7477

Email: info@hmongculturalcenter.net

Website: www.hmongculturalcenter.net

April 13, 2022

Mental Health Services Oversight and Accountability Commission

1325 J Street, Suite 1700

Sacramento, CA 95814

RE: Resiliency Empowerment Support Team (REST) Mental Health Services Act Innovation Project

Dear Commissioners,

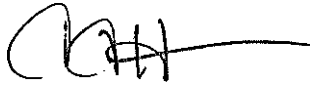
Hmong Cultural center of Butte County would like to express [my/our] overwhelming support for the Resiliency Empowerment Support Team (REST) Innovation Project that is being presented by Butte County Behavioral Health (BCBH) on April 28, 2022.

In Butte County, a combination of local wildfires, a global pandemic, high rates of homelessness, and significant prevalence of co-occurring mental illness and substance use disorders have severely impacted our community. These circumstances have exacerbated barriers at both an individual and provider level that impede the ability of BCBH to engage and serve vulnerable community members eligible for Behavioral Health services.

Hmong Cultural center of Butte County support REST's innovative approach to create a collective framework to reduce negative outcomes of untreated mental illness and/or co-occurring disorders. This framework includes an intensive outreach and engagement team to connect with individuals experiencing homeless and who would benefit from various health interventions. The REST project will be the direct referral source to Everhart Village, an emergency shelter consisting of sleeping cabins co-located next the largest BCBH service site in Butte County. REST participants will have access to a menu of services and support; including mental health treatment, substance use treatment providers, peer support specialist care coordination, housing case managers, field-based psychiatry and nursing, medication support, onsite pharmacy, community resource center and a computer lab. REST participants with complex medical conditions will be linked, with the assistance of a Peer Support Specialists, to primary care treatment and dental care to ensure the whole person is cared for.

Thank you for your consideration of the REST project. Hmong cultural Center of Butte County is hopeful that you will approve this request and allow for this innovative project to make an impactful change in our community.

Sincerely,

A handwritten signature in black ink, appearing to be 'Seng S. Yang', with a long horizontal flourish extending to the right.

Seng S. Yang, Director
Hmong Cultural Center of Butte County



April 7, 2022

Mental Health Services Oversight and Accountability Commission
1325 J Street, Suite 1700
Sacramento, CA 95814

RE: Resiliency Empowerment Support Team (REST) Mental Health Services Act Innovation Project

Dear Commissioners,

The Jesus Center would like to express our overwhelming support for the Resiliency Empowerment Support Team (REST) Innovation Project that is being presented by Butte County Behavioral Health (BCBH) on April 28, 2022.

In Butte County, a combination of local wildfires, a global pandemic, high rates of homelessness, and significant prevalence of co-occurring mental illness and substance use disorders have severely impacted our community. These circumstances have exacerbated barriers at both an individual and provider level that impede the ability of BCBH to engage and serve vulnerable community members eligible for Behavioral Health services.

The Jesus Center supports REST's innovative approach to create a collective framework to reduce negative outcomes of untreated mental illness and/or co-occurring disorders. This framework includes an intensive outreach and engagement team to connect with individuals experiencing homeless and who would benefit from various health interventions. The REST project will be the direct referral source to Everhart Village, an emergency shelter consisting of sleeping cabins co-located next the largest BCBH service site in Butte County. REST participants will have access to a menu of services and support; including mental health treatment, substance use treatment providers, peer support specialist care coordination, housing case managers, field-based psychiatry and nursing, medication support, onsite pharmacy, community resource center and a computer lab. REST participants with complex medical conditions will be linked, with the assistance of a Peer Support Specialists, to primary care treatment and dental care to ensure the whole person is cared for.

Thank you for your consideration of the REST project. The Jesus Center is hopeful that you will approve this request and allow for this innovative project to make an impactful change in our community.

Sincerely,

A handwritten signature in black ink, appearing to read 'Amber Abney-Bass'. The signature is stylized and cursive.

Amber Abney-Bass, Executive Director
The Jesus Center

April 6, 2022

Mental Health Services Oversight and Accountability Commission
1325 J Street, Suite 1700
Sacramento, CA 95814
RE: Resiliency Empowerment Support Team (REST) Mental Health Services Act Innovation Project

Dear Commissioners,

The National Alliance on Mental Illness (NAMI), Butte County would like to express support for the Resiliency Empowerment Support Team (REST) Innovation Project that is being presented by Butte County Behavioral Health (BCBH) on April 28, 2022.

In Butte County, a combination of local wildfires, a global pandemic, high rates of homelessness, and significant prevalence of co-occurring mental illness and substance use disorders have severely impacted our community. These circumstances have exacerbated barriers at both an individual and provider level that impede the ability of BCBH to engage and serve vulnerable community members eligible for Behavioral Health services.

NAMI, Butte County supports REST's innovative approach to create a collective framework to reduce negative outcomes of untreated mental illness and/or co-occurring disorders. This framework includes an intensive outreach and engagement team to connect with individuals experiencing homeless and who would benefit from various health interventions. The REST project will be the direct referral source to Everhart Village, an emergency shelter consisting of sleeping cabins co-located next the largest BCBH service site in Butte County. REST participants will have access to a menu of services and support; including mental health treatment, substance use treatment providers, peer support specialist care coordination, housing case managers, field-based psychiatry and nursing, medication support, onsite pharmacy, community resource center and a computer lab. REST participants with complex medical conditions will be linked, with the assistance of a Peer Support Specialists, to primary care treatment and dental care to ensure the whole person is cared for.

We appreciate your consideration of the REST project. NAMI Butte County is hopeful that you will approve this request and allow for this innovative project to make an impactful change in our community.

Sincerely,



Colleen Phipps, President
Mary Neumann, Vice President
Caroline Carey, Secretary/Treasurer
NAMI Butte County

April 05, 2022

Mental Health Services Oversight and Accountability Commission

1325 J Street, Suite 1700

Sacramento, CA 95814

RE: Resiliency Empowerment Support Team (REST) Mental Health Services Act Innovation Project

Dear Commissioners,

I would like to express my overwhelming support for the Resiliency Empowerment Support Team (REST) Innovation Project that is being presented by Butte County Behavioral Health (BCBH) on April 28, 2022.

In Butte County, a combination of local wildfires, a global pandemic, high rates of homelessness, and significant prevalence of co-occurring mental illness and substance use disorders have severely impacted our community. These circumstances have exacerbated barriers at both an individual and provider level that impede the ability of BCBH to engage and serve vulnerable community members eligible for Behavioral Health services.

I support REST's innovative approach to create a collective framework to reduce negative outcomes of untreated mental illness and/or co-occurring disorders. This framework includes an intensive outreach and engagement team to connect with individuals experiencing homeless and who would benefit from various health interventions. The REST project will be the direct referral source to Everhart Village, an emergency shelter consisting of sleeping cabins co-located next the largest BCBH service site in Butte County. REST participants will have access to a menu of services and support; including mental health treatment, substance use treatment providers, peer support specialist care coordination, housing case managers, field-based psychiatry and nursing, medication support, onsite pharmacy, community resource center and a computer lab. REST participants with complex medical conditions will be linked, with the assistance of a Peer Support Specialists, to primary care treatment and dental care to ensure the whole person is cared for.

Thank you for your consideration of the REST project. I am hopeful that you will approve this request and allow for this innovative project to make an impactful change in our community.

Sincerely,

A handwritten signature in black ink that reads "Cassandra White". The signature is written in a cursive, flowing style.

Cassandra White

MHSA Steering Committee Member

April 11, 2022

Mental Health Services Oversight and Accountability Commission

1325 J Street, Suite 1700

Sacramento, CA 95814

RE: Resiliency Empowerment Support Team (REST) Mental Health Services Act Innovation Project

Dear Commissioners,

True North Housing Alliance would like to express our overwhelming support for the Resiliency Empowerment Support Team (REST) Innovation Project that is being presented by Butte County Behavioral Health (BCBH) on April 28, 2022.

In Butte County, a combination of local wildfires, a global pandemic, high rates of homelessness, and significant prevalence of co-occurring mental illness and substance use disorders have severely impacted our community. These circumstances have exacerbated barriers at both an individual and provider level that impede the ability of BCBH to engage and serve vulnerable community members eligible for Behavioral Health services.

True North Housing Alliance supports REST's innovative approach to create a collective framework to reduce negative outcomes of untreated mental illness and/or co-occurring disorders. This framework includes an intensive outreach and engagement team to connect with individuals experiencing homeless and who would benefit from various health interventions. The REST project will be the direct referral source to Everhart Village, an emergency shelter consisting of sleeping cabins co-located next the largest BCBH service site in Butte County. REST participants will have access to a menu of services and support; including mental health treatment, substance use treatment providers, peer support specialist care coordination, housing case managers, field-based psychiatry and nursing, medication support, onsite pharmacy, community resource center and a computer lab. REST participants with complex medical conditions will be linked, with the assistance of a Peer Support Specialists, to primary care treatment and dental care to ensure the whole person is cared for.

Thank you for your consideration of the REST project. True North Housing Alliance are hopeful that you will approve this request and allow for this innovative project to make an impactful change in our community.

Sincerely,

Taylor Storey

Executive Director

True North Housing Alliance

taylor@truenorthbutte.org

April 15, 2022

Mental Health Services Oversight and Accountability Commission

1325 J Street, Suite 1700

Sacramento, CA 95814

RE: Resiliency Empowerment Support Team (REST) Mental Health Services Act Innovation Project

Dear Commissioners,

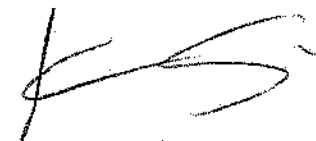
I would like to express my overwhelming support for the Resiliency Empowerment Support Team (REST) Innovation Project that is being presented by Butte County Behavioral Health (BCBH) on April 28, 2022.

In Butte County, a combination of local wildfires, a global pandemic, high rates of homelessness, and significant prevalence of co-occurring mental illness and substance use disorders have severely impacted our community. These circumstances have exacerbated barriers at both an individual and provider level that impede the ability of BCBH to engage and serve vulnerable community members eligible for Behavioral Health services.

I support REST's innovative approach to create a collective framework to reduce negative outcomes of untreated mental illness and/or co-occurring disorders. This framework includes an intensive outreach and engagement team to connect with individuals experiencing homeless and who would benefit from various health interventions. The REST project will be the direct referral source to Everhart Village, an emergency shelter consisting of sleeping cabins co-located next the largest BCBH service site in Butte County. REST participants will have access to a menu of services and support, including mental health treatment, substance use treatment providers, peer support specialist care coordination, housing case managers, field-based psychiatry and nursing, medication support, onsite pharmacy, community resource center and a computer lab. REST participants with complex medical conditions will be linked, with the assistance of a Peer Support Specialists, to primary care treatment and dental care to ensure the whole person is cared for.

Thank you for your consideration of the REST project. I am hopeful that you will approve this request and allow for this innovative project to make an impactful change in our community.

Sincerely,



Kris Evins – Property Manager
kris.m.evins@gmail.com

Mental Health Services Oversight and Accountability Commission
1325 J Street, Suite 1700
Sacramento, CA 95814

RE: Resiliency Empowerment Support Team (REST) Mental Health Services Act Innovation Project

Kathleen McBain
701 E. Lassen Ave, #156
Chico, CA 95973

April 17, 2022

Dear Commissioners,

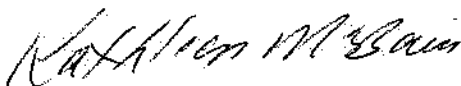
I would like to express my overwhelming support for the Resiliency Empowerment Support Team (REST) Innovation Project that is being presented by Butte County Behavioral Health (BCBH) on April 28, 2022.

In Butte County, a combination of local wildfires, a global pandemic, high rates of homelessness, and significant prevalence of co-occurring mental illness and substance use disorders have severely impacted our community. These circumstances have exacerbated barriers at both an individual and provider level that impede the ability of BCBH to engage and serve vulnerable community members eligible for Behavioral Health services.

I support REST's innovative approach to create a collective framework to reduce negative outcomes of untreated mental illness and/or co-occurring disorders. This framework includes an intensive outreach and engagement team to connect with individuals experiencing homeless and who would benefit from various health interventions. The REST project will be the direct referral source to Everhart Village, an emergency shelter consisting of sleeping cabins co-located next the largest BCBH service site in Butte County. REST participants will have access to a menu of services and support, including mental health treatment, substance use treatment providers, peer support specialist care coordination, housing case managers, field-based psychiatry and nursing, medication support, onsite pharmacy, community resource center and a computer lab. REST participants with complex medical conditions will be linked, with the assistance of a Peer Support Specialists, to primary care treatment and dental care to ensure the whole person is cared for.

Thank you for your consideration of the REST project. I feel hopeful that you will approve this request and allow for this innovative project to make an impactful change in our community.

Sincerely,
Kathleen McBain





MENTAL HEALTH SERVICES ACT (MHSA) PUBLIC HEARING ON THE ENCAMPMENT-BASED MOBILE WELLNESS CENTER PROJECT

Karen Klatt

City of Berkeley MHSA Coordinator

April 28, 2022



What is the problem you are trying to solve and what is not working?

2

- **Problem:** Despite mental health and wellness needs among unhoused community members in Berkeley, participation in services remains low.
- **What isn't working?** Outreach teams have been funded in the City to try and connect unhoused individuals to mental health services, however there remains a large set of individuals who indicate that they are uninterested in services despite appearing to have mental health conditions.



How will the INN Project address this problem?

3

Mobile Wellness Center: Delivering Customizable, Onsite Services to Unhoused Community Members

Encampment-based, with ability to provide onsite services to multiple encampments.

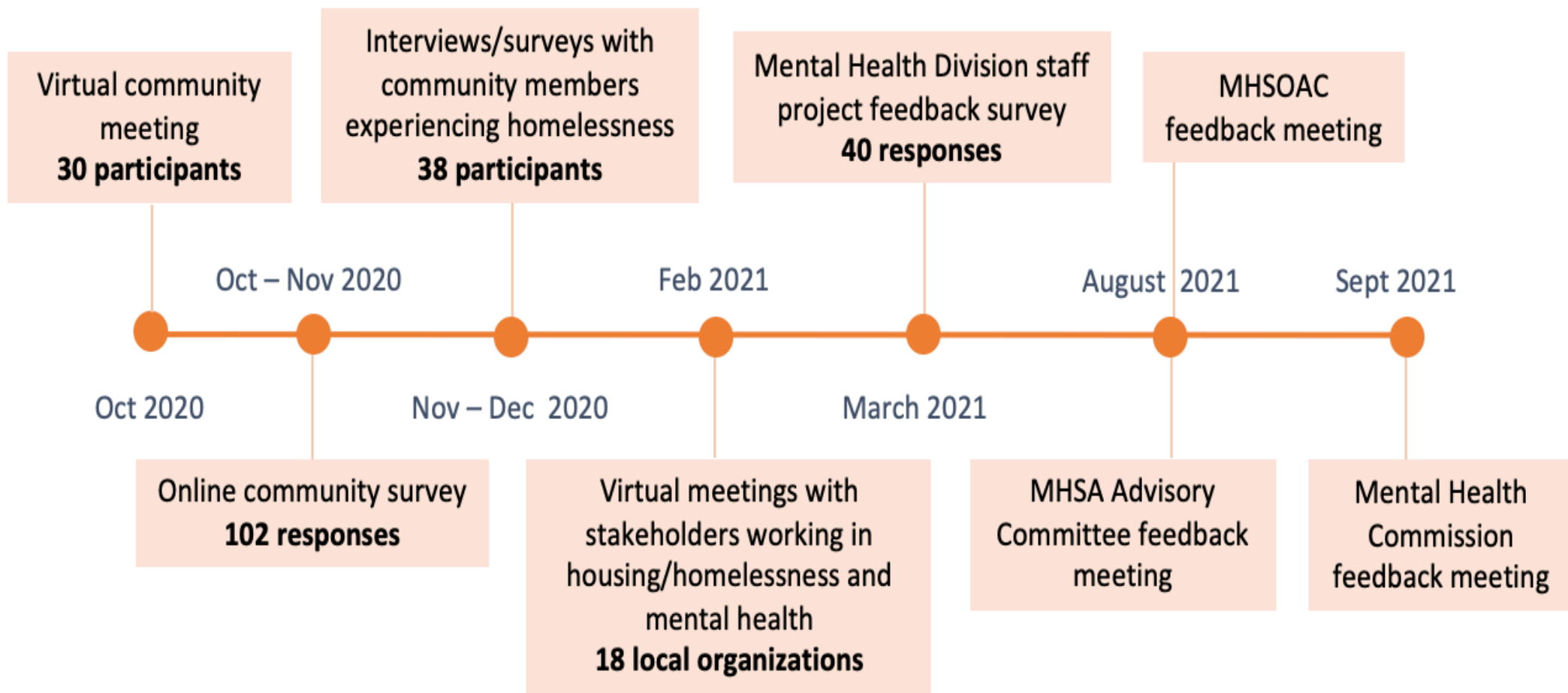
Customizable menu of services, to focus on four primary service areas: food/hygiene, benefits & service navigation, wellness, and community enrichment.

Peer-led service delivery team, including wellness ambassadors recruited directly from the encampment community.



How has the community contributed to the creation of this project?

4



What are you hoping to learn and how will you measure it?

5

- **Learning goals:** Does providing wellness services onsite, in an encampment environment, make a difference in terms of consumers' self-reported overall health and mental health, and the uptake of other health and mental health services?
Does it matter that individuals from the encampment community are brought on-board and compensated to help deliver these services?
- Pre/Post surveys, Focus Groups and Interviews with wellness center consumers;
- Interviews and Focus Groups with Wellness Center staff;
- Interviews with community based services providers;
- On-site observations; and
- Program-level service referral/linkage data.



Wellness Center Budget and Narrative

Wellness Center Staffing/Direct Costs

- Project Director (.1 FTE)
- Program Manager (1 FTE)
- Peer Providers (3 FTE)

Procurement

- Wellness Center Mobile Unit

Program Evaluation

- Plan Development, Data Collection & analysis, Reporting

Admin/Indirect

BMH Mobile Wellness Center Budget, Five-Year Breakdown

Cost Item	Years	5-year Total
Personnel Costs	Year 1 – 5	\$2,276,400
Procurement	Year 1	\$239,000
Program Evaluation	Year 1 – 5	\$165,000
Admin/Indirect	Year 1 – 5	\$122,000
	Total	\$2,802,400





7

COMMENTS/QUESTIONS

MHSA Contact Information & Resources

MHSA Coordinator

Karen Klatt, M.Ed.

(510) 849-7541

(510) 981-7644

KKlatt@cityofberkeley.info

City of Berkeley MHSA Website

www.ci.berkeley.ca.us/mentalhealth

*(follow link to MHSA webpage)





9

PROPOSED MOTION

The Commission approves City of Berkeley's Innovation Project, as follows:

Name:	Encampment-Based Mobile Wellness Center
Amount:	Up to \$2,802,400 in MHSA Innovation funds
Project Length:	5 Years